

FUNCTIONAL DIAGRAM OF CONSUMER PRODUCTS DISTRIBUTION SYSTEM

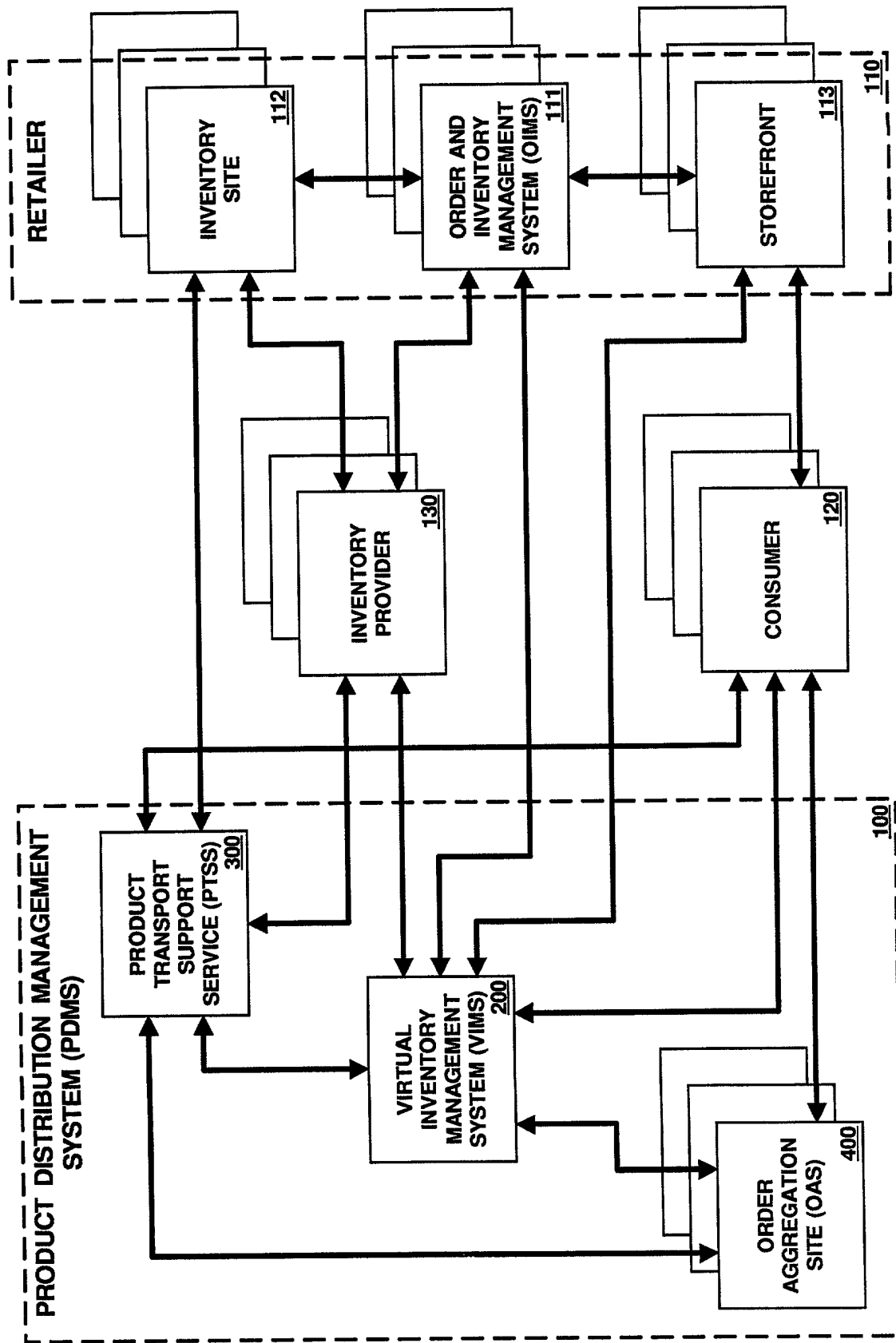


FIG. 1

VIRTUAL INVENTORY MANAGEMENT SYSTEM (VIMS)

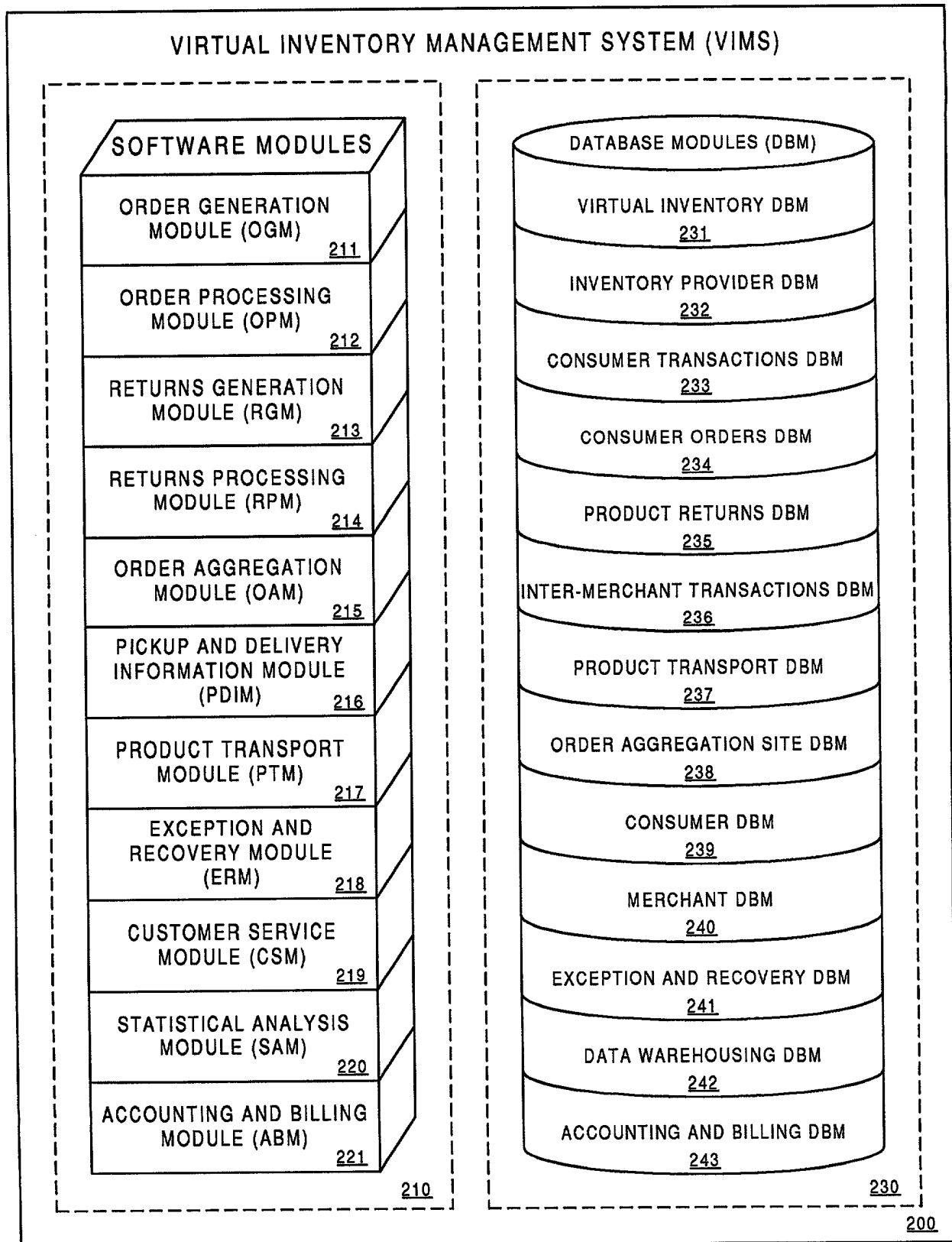


FIG. 2

CONCEPTUAL ILLUSTRATION OF PRODUCT TRANSPORT SUPPORT SERVICE (PTSS)

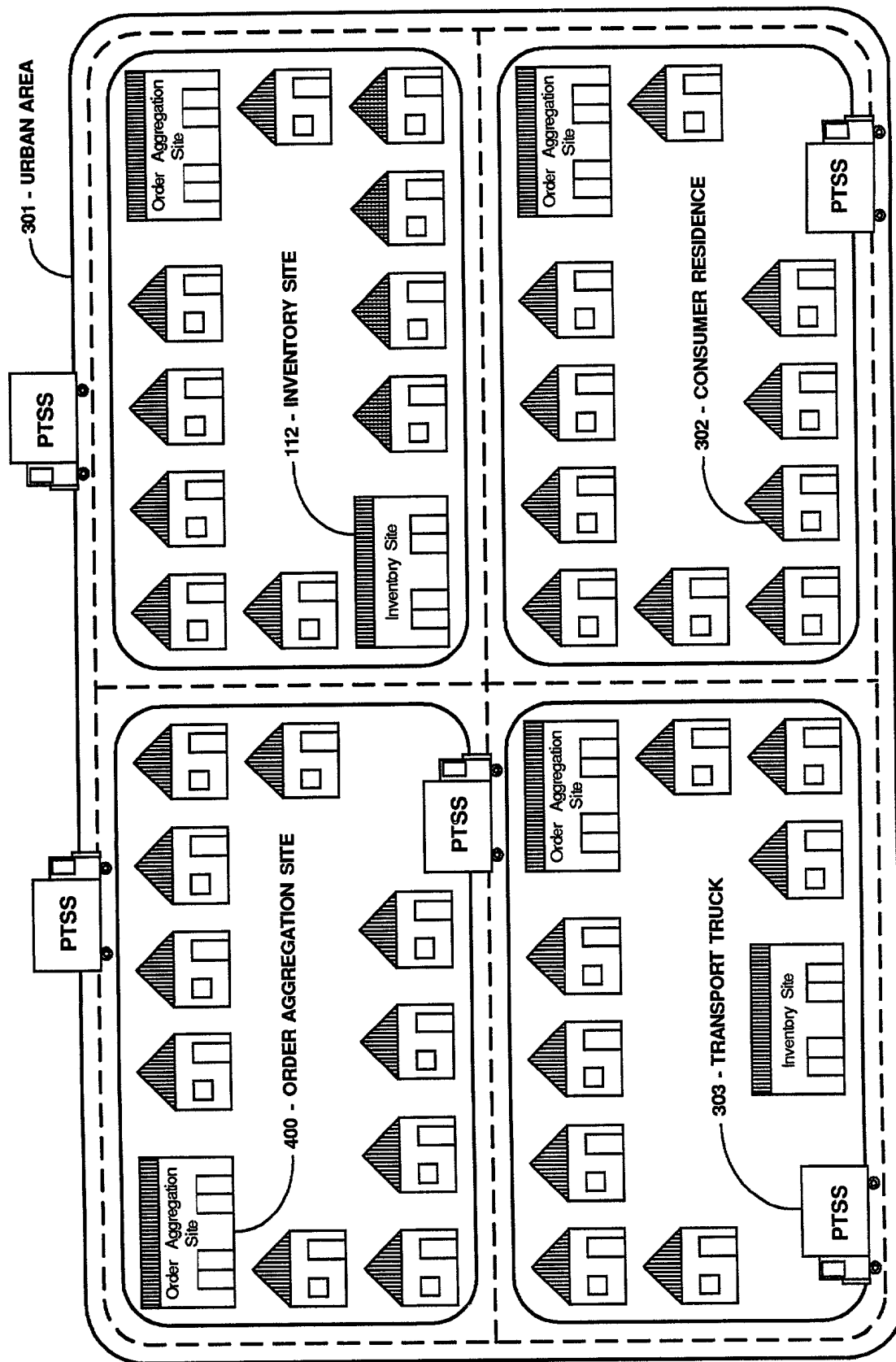


FIG. 3

ILLUSTRATION OF A TYPICAL ORDER AGGREGATION SITE (OAS)

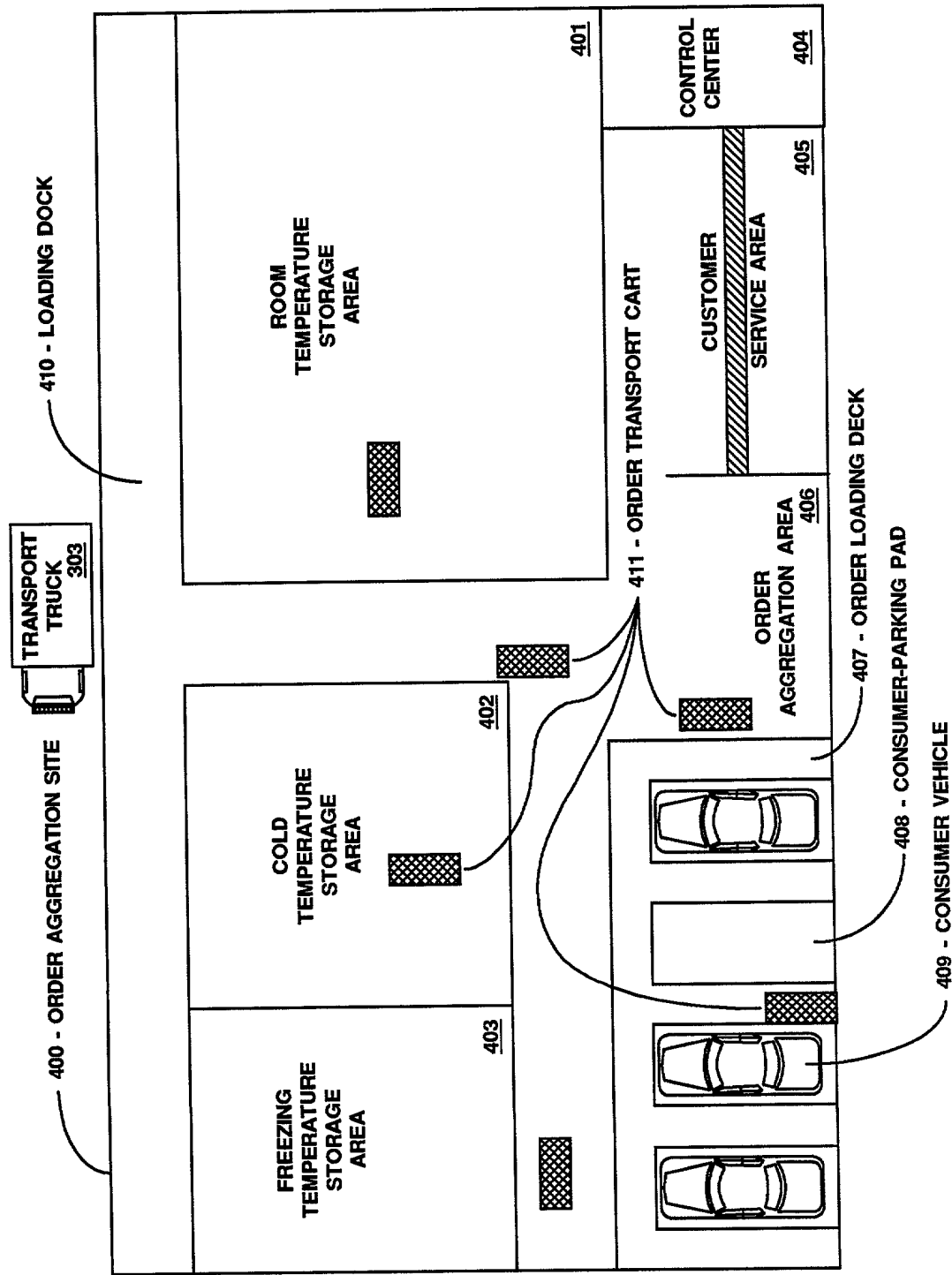


FIG. 4

PRODUCT DISTRIBUTION MANAGEMENT SYSTEM INFORMATION-FLOW

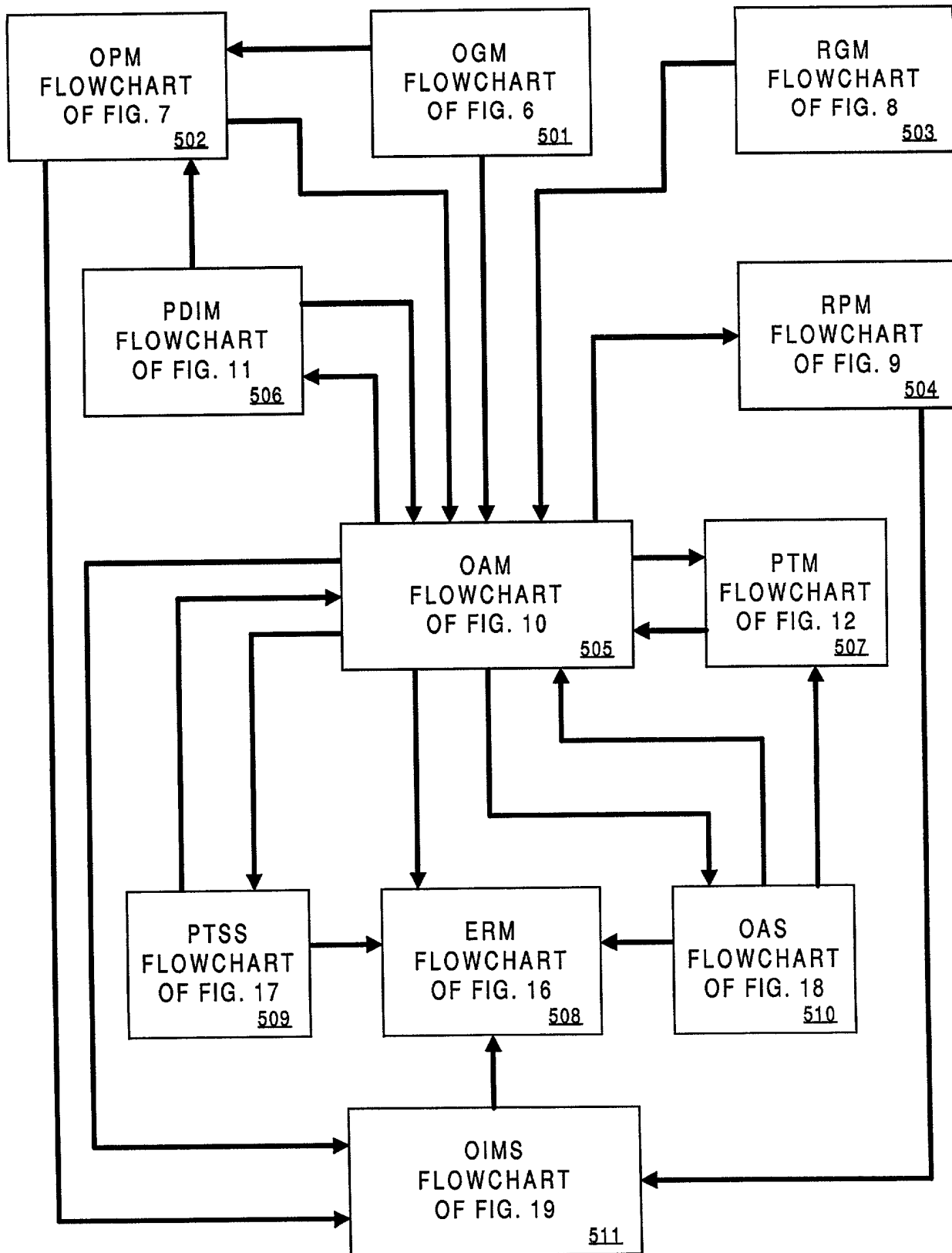


FIG. 5

ORDER GENERATION MODULE (OGM) FLOW CHART

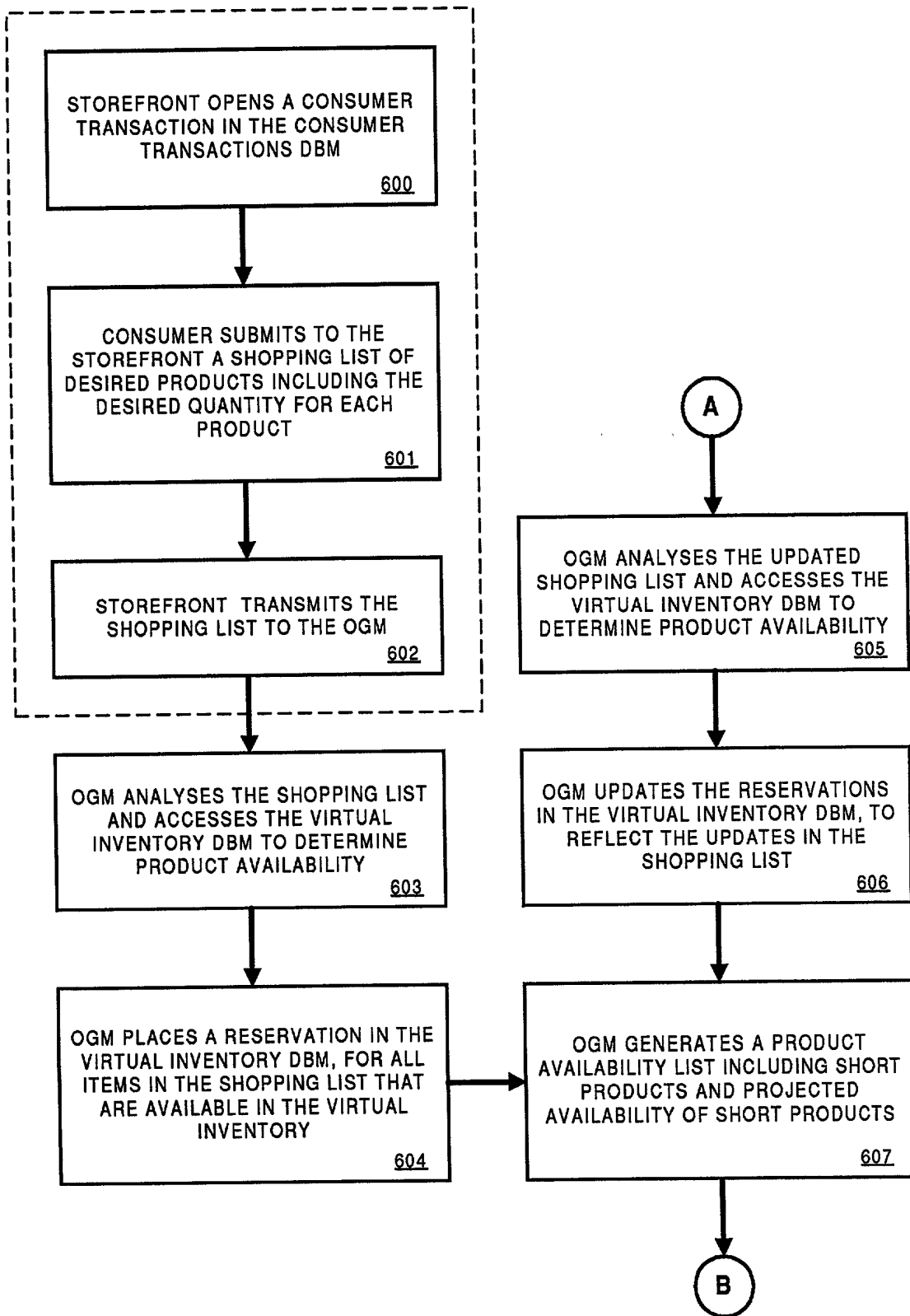


FIG. 6A

ORDER GENERATION MODULE (OGM) FLOW CHART

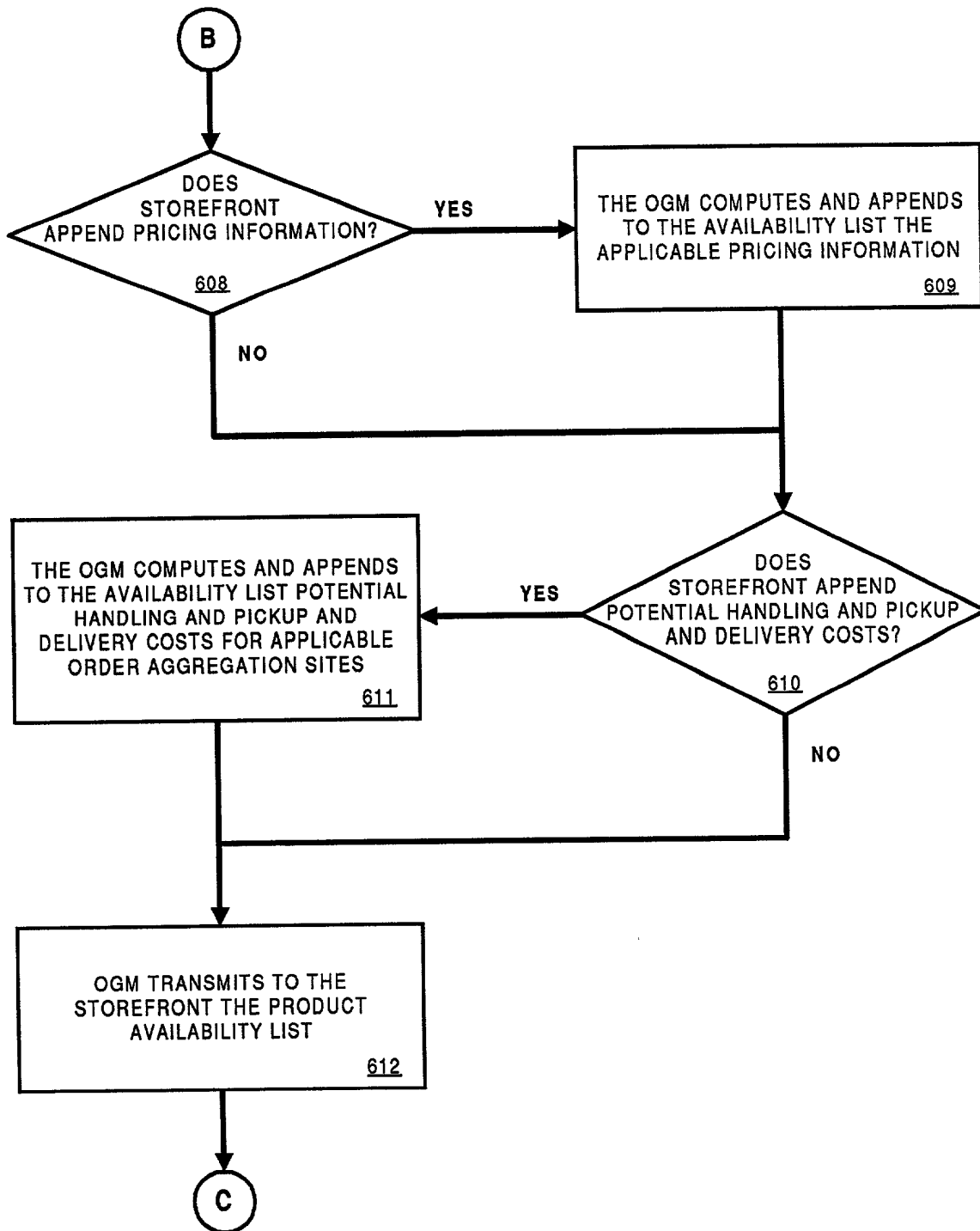


FIG. 6B

ORDER GENERATION MODULE (OGM) FLOW CHART

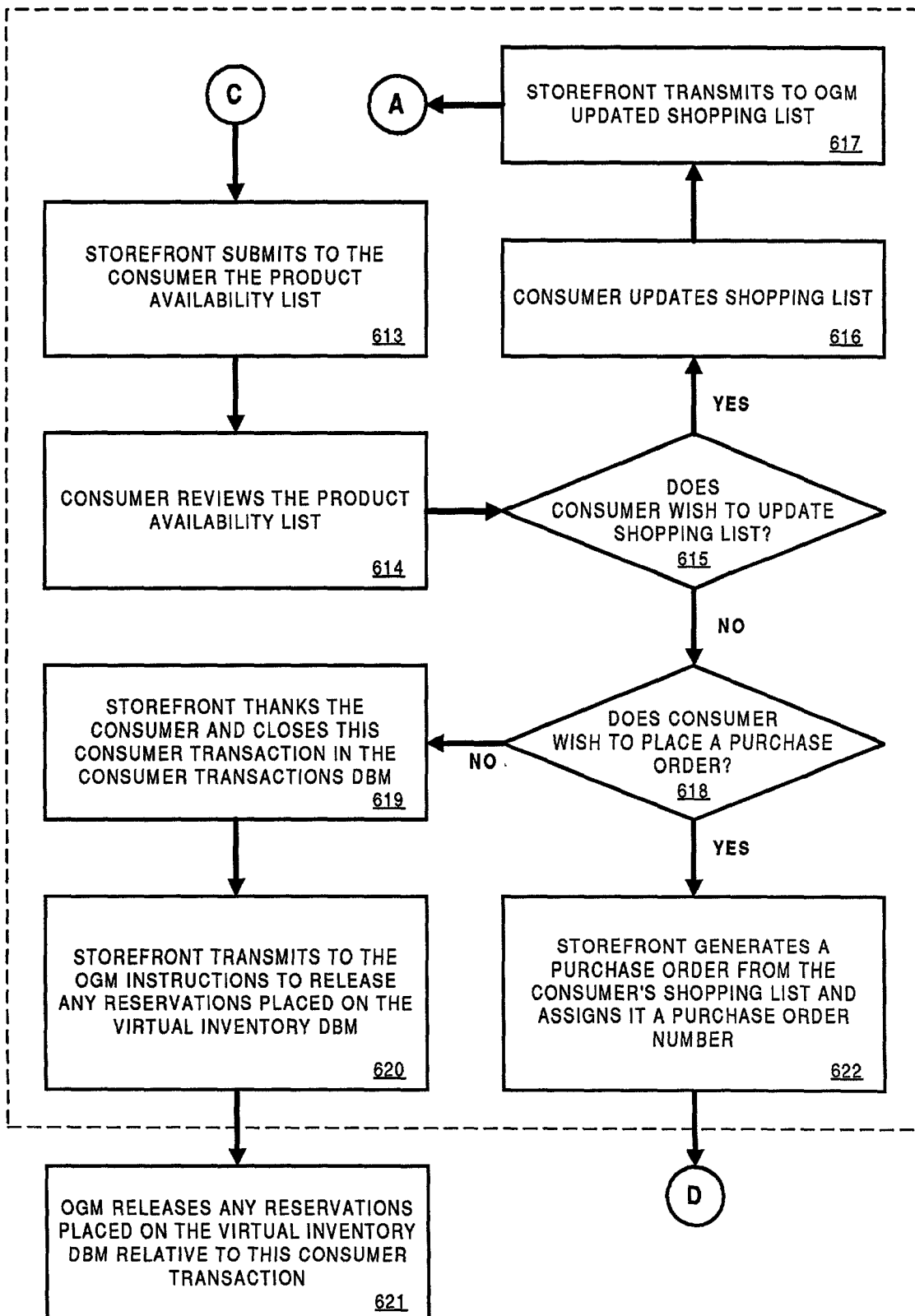


FIG. 6C

ORDER GENERATION MODULE (OGM) FLOW CHART

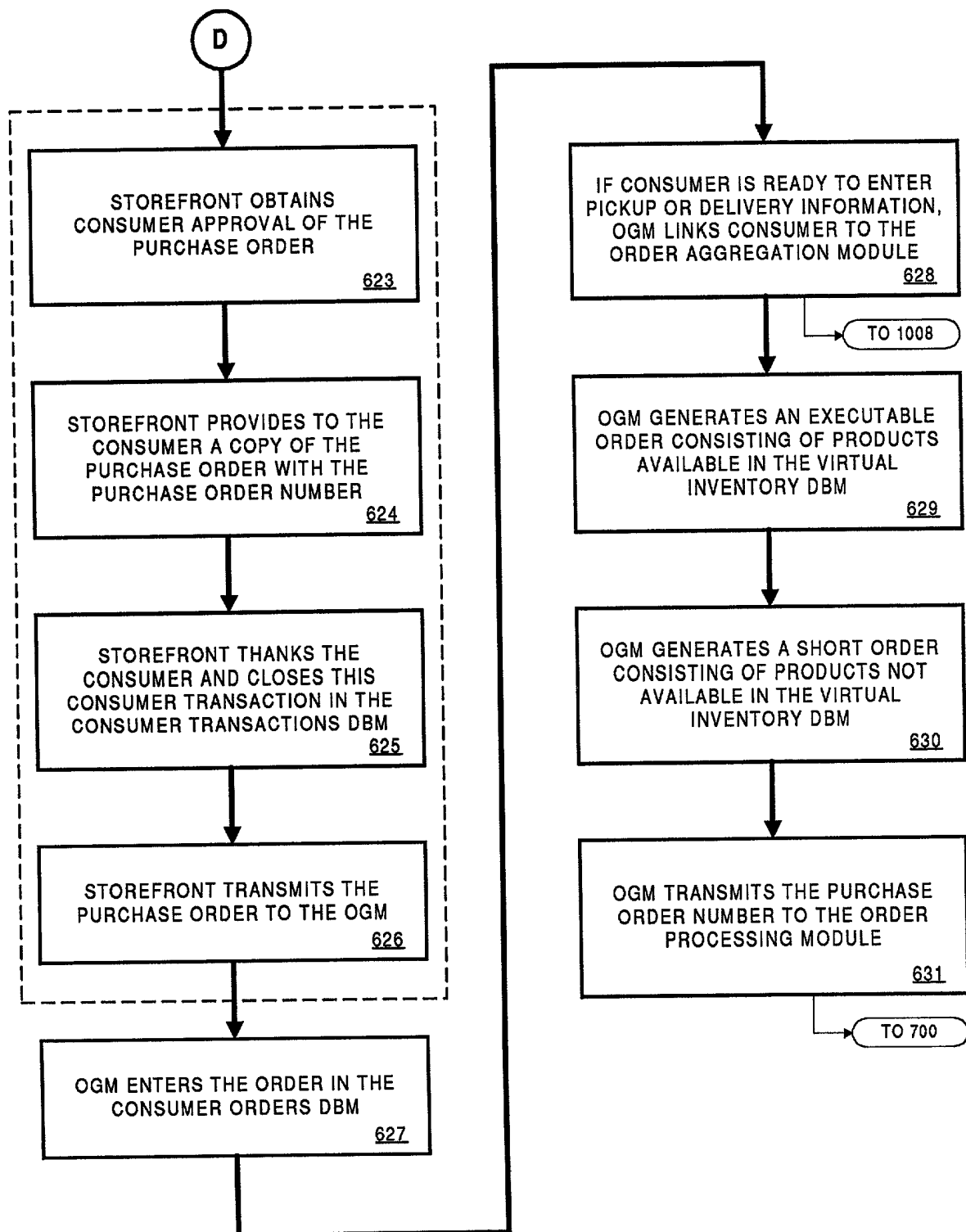


FIG. 6D

ORDER PROCESSING MODULE (OPM) FLOW CHARTS

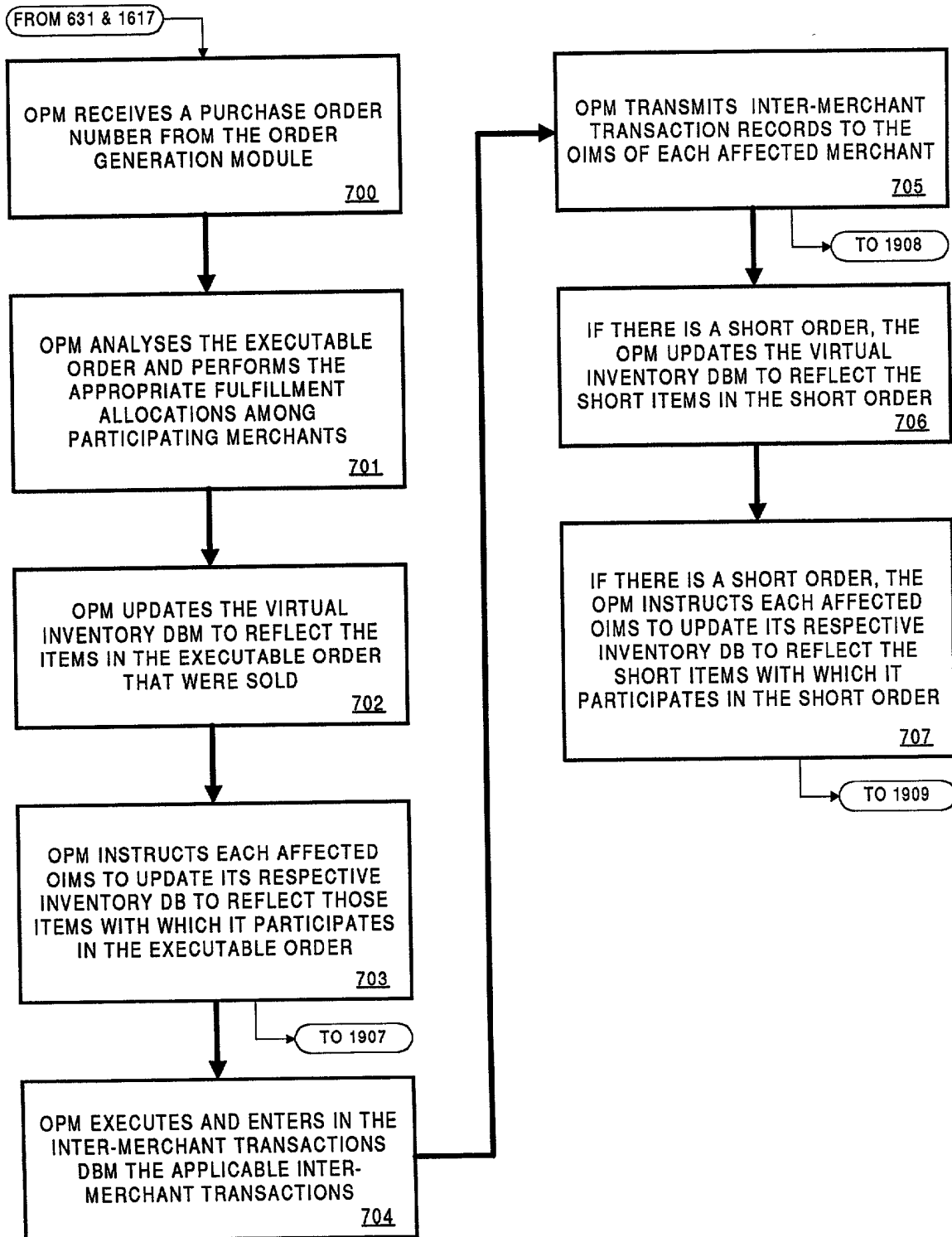


FIG. 7A

ORDER PROCESSING MODULE (OPM) FLOW CHARTS

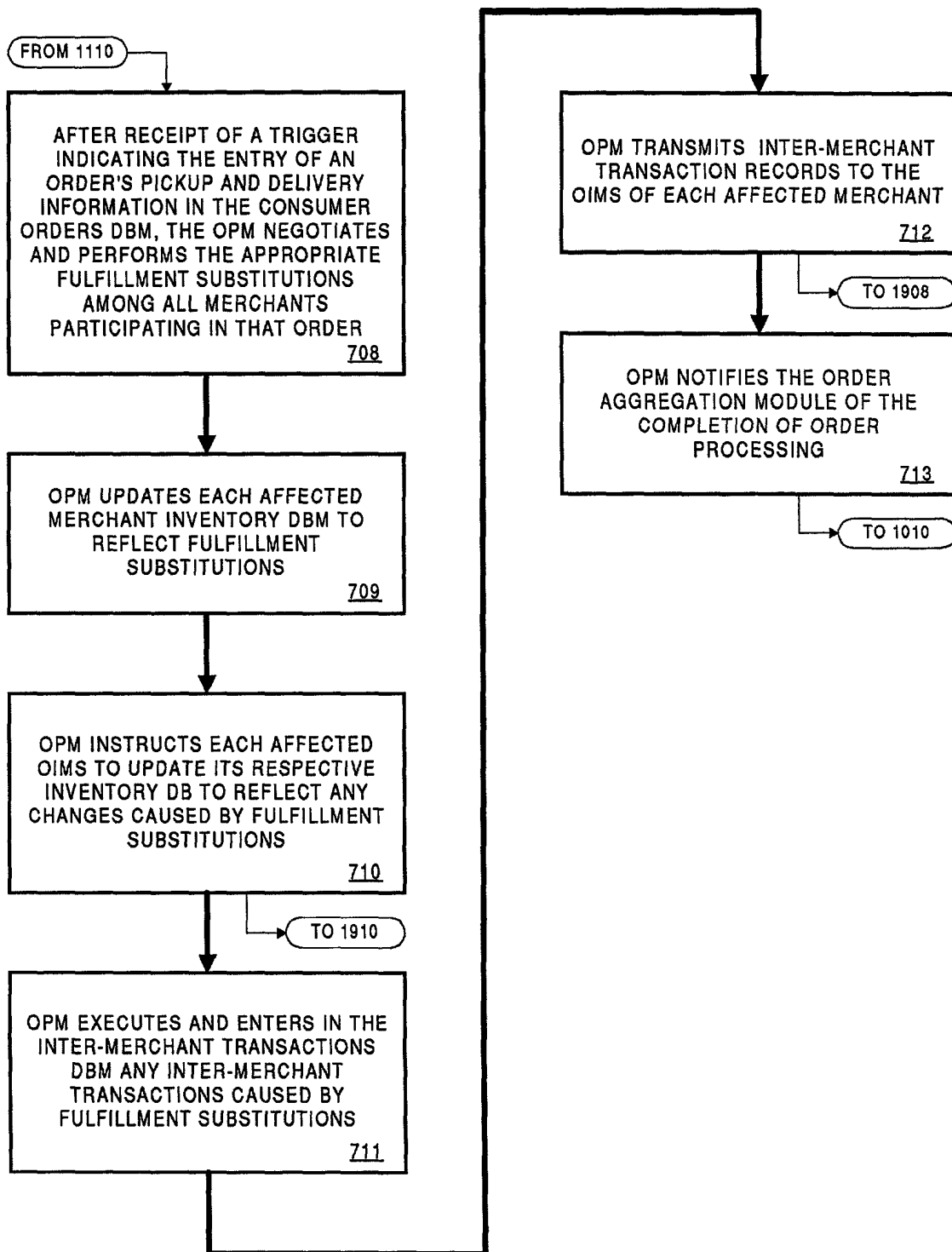


FIG. 7B

RETURN GENERATION MODULE (RGM) FLOW CHARTS

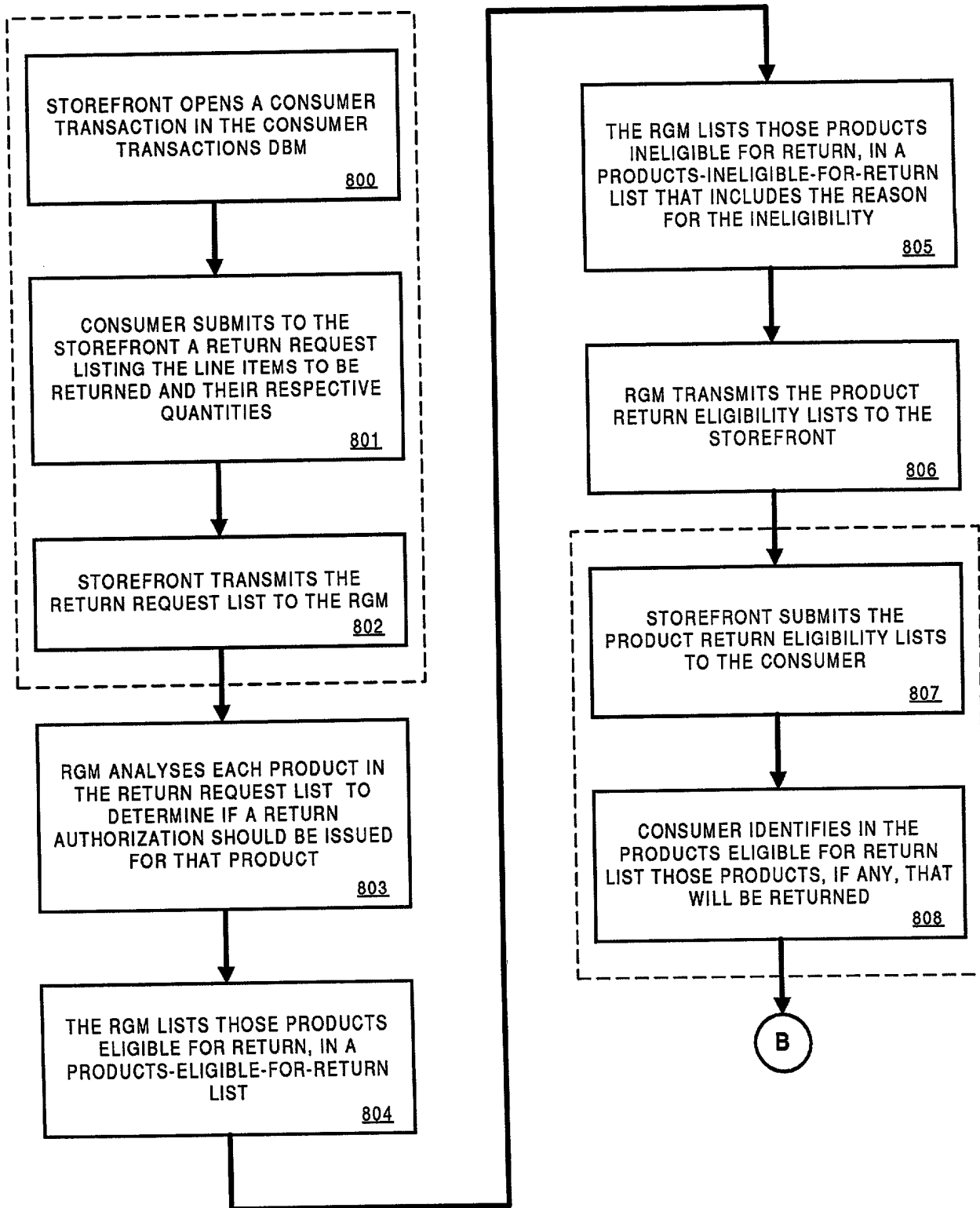


FIG. 8A

RETURN GENERATION MODULE (RGM) FLOW CHARTS

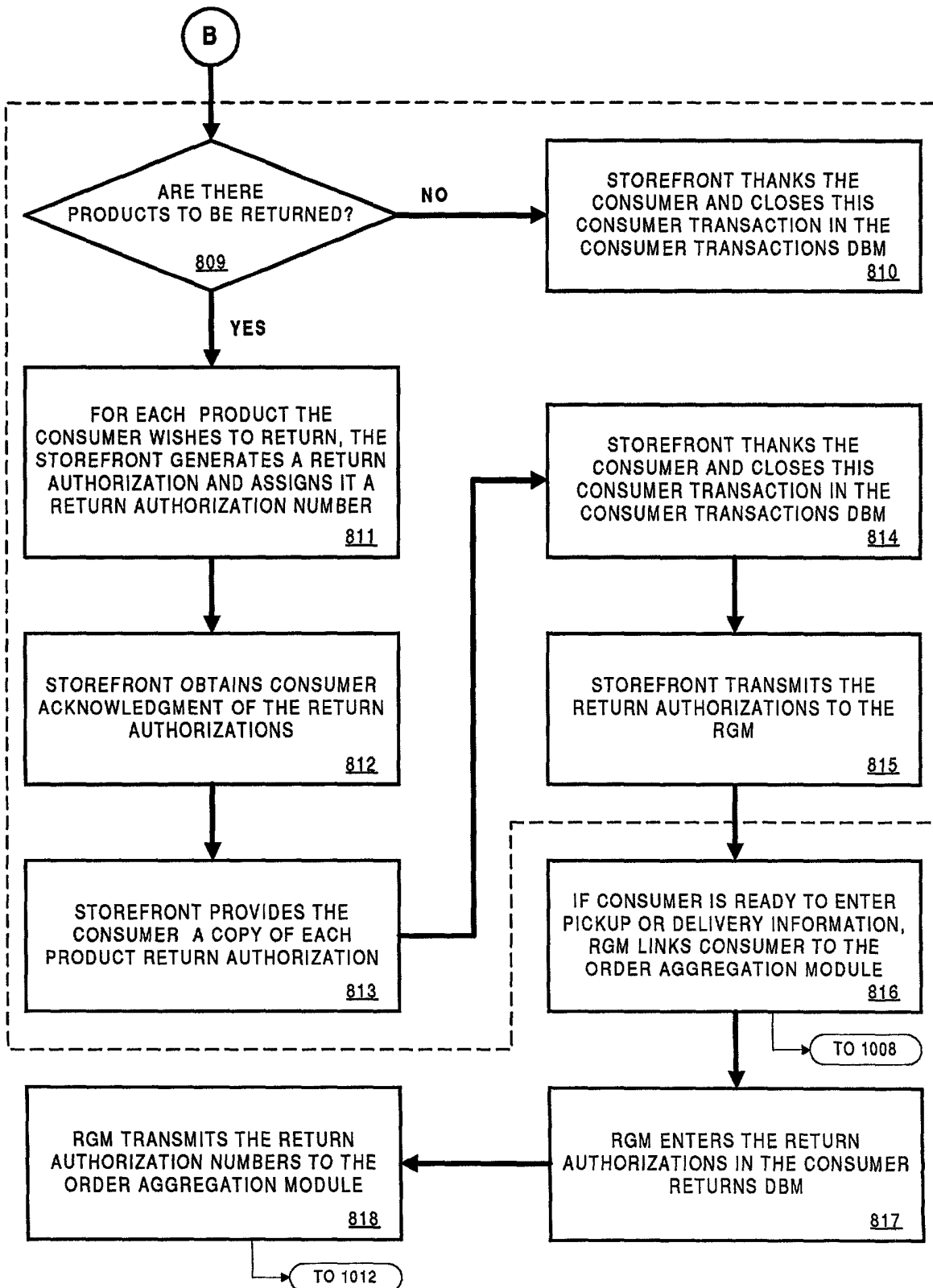


FIG. 8B

RETURN GENERATION MODULE (RGM) FLOW CHARTS

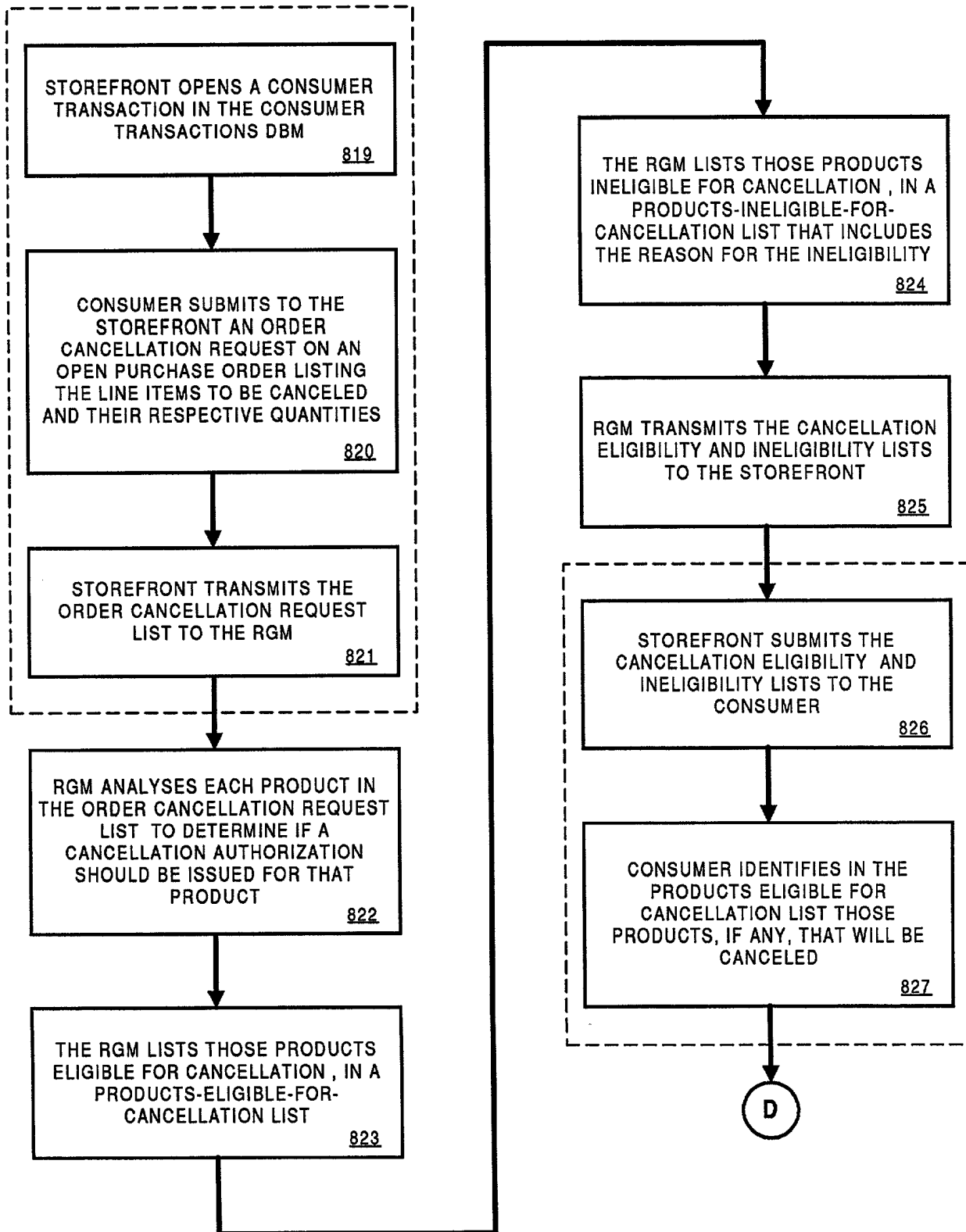


FIG. 8C

RETURN GENERATION MODULE (RGM) FLOW CHARTS

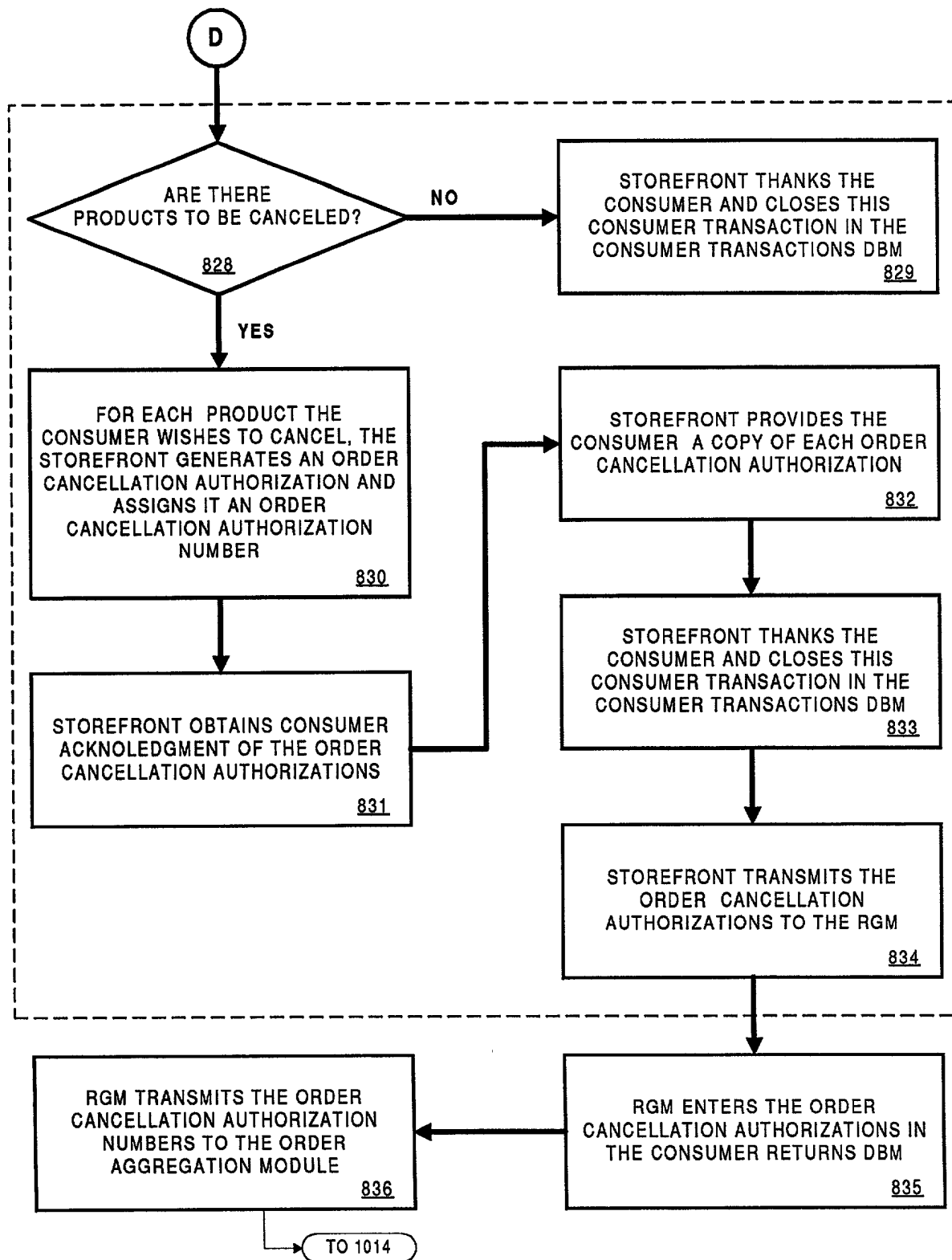


FIG. 8D

RETURN GENERATION MODULE (RGM) FLOW CHARTS

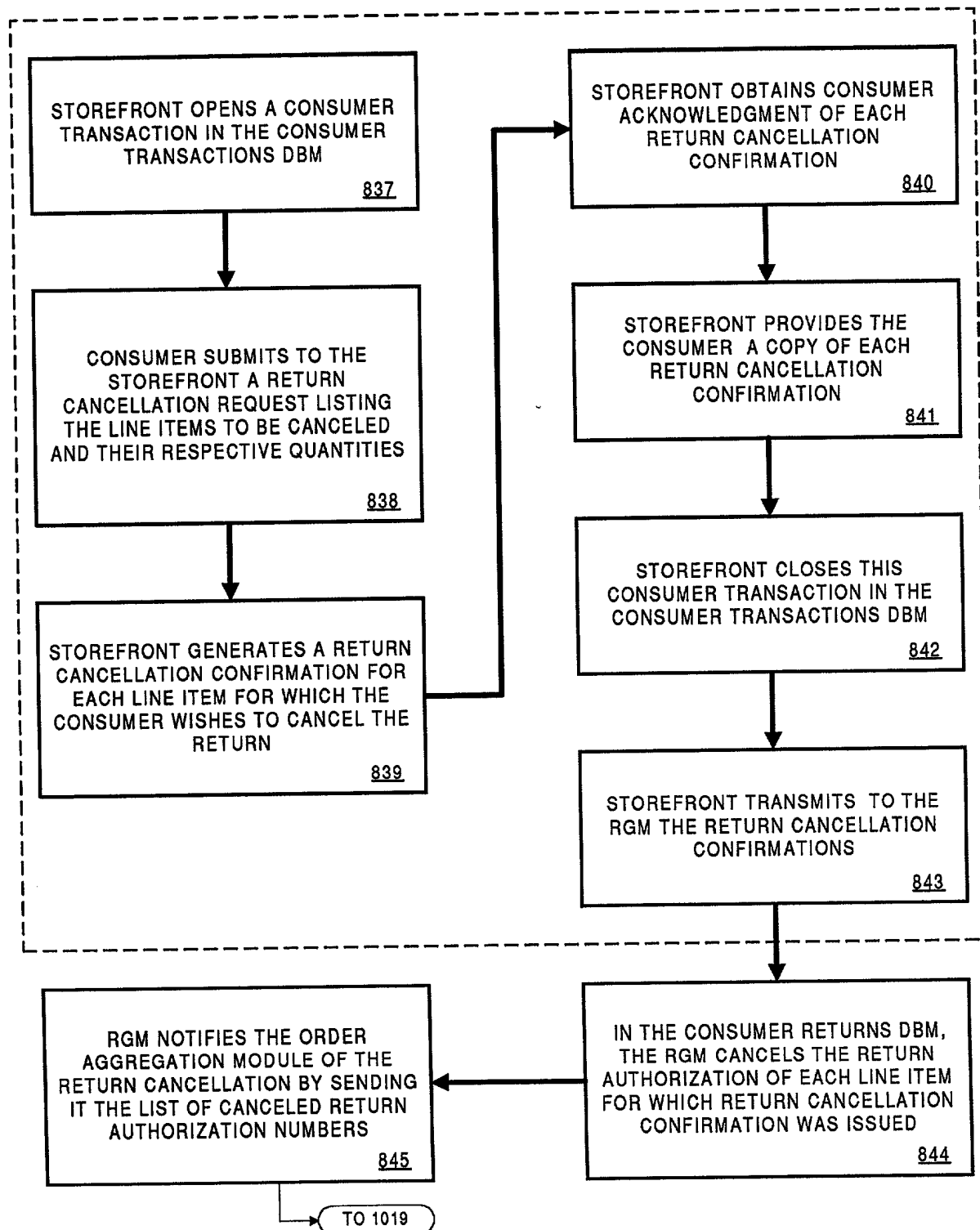


FIG. 8E

RETURNS PROCESSING MODULE (RPM) FLOW CHARTS

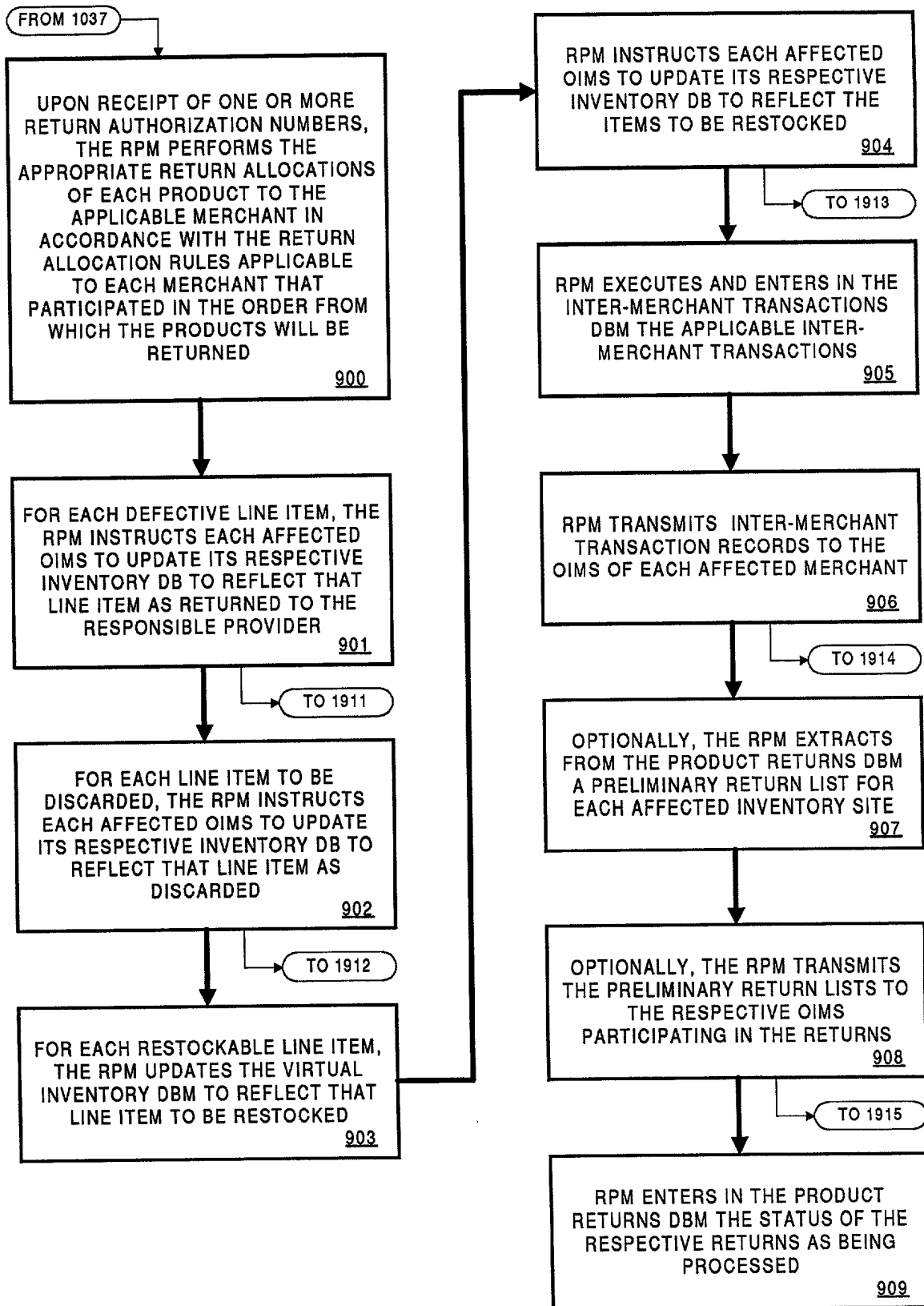


FIG. 9A

RETURNS PROCESSING MODULE (RPM) FLOW CHARTS

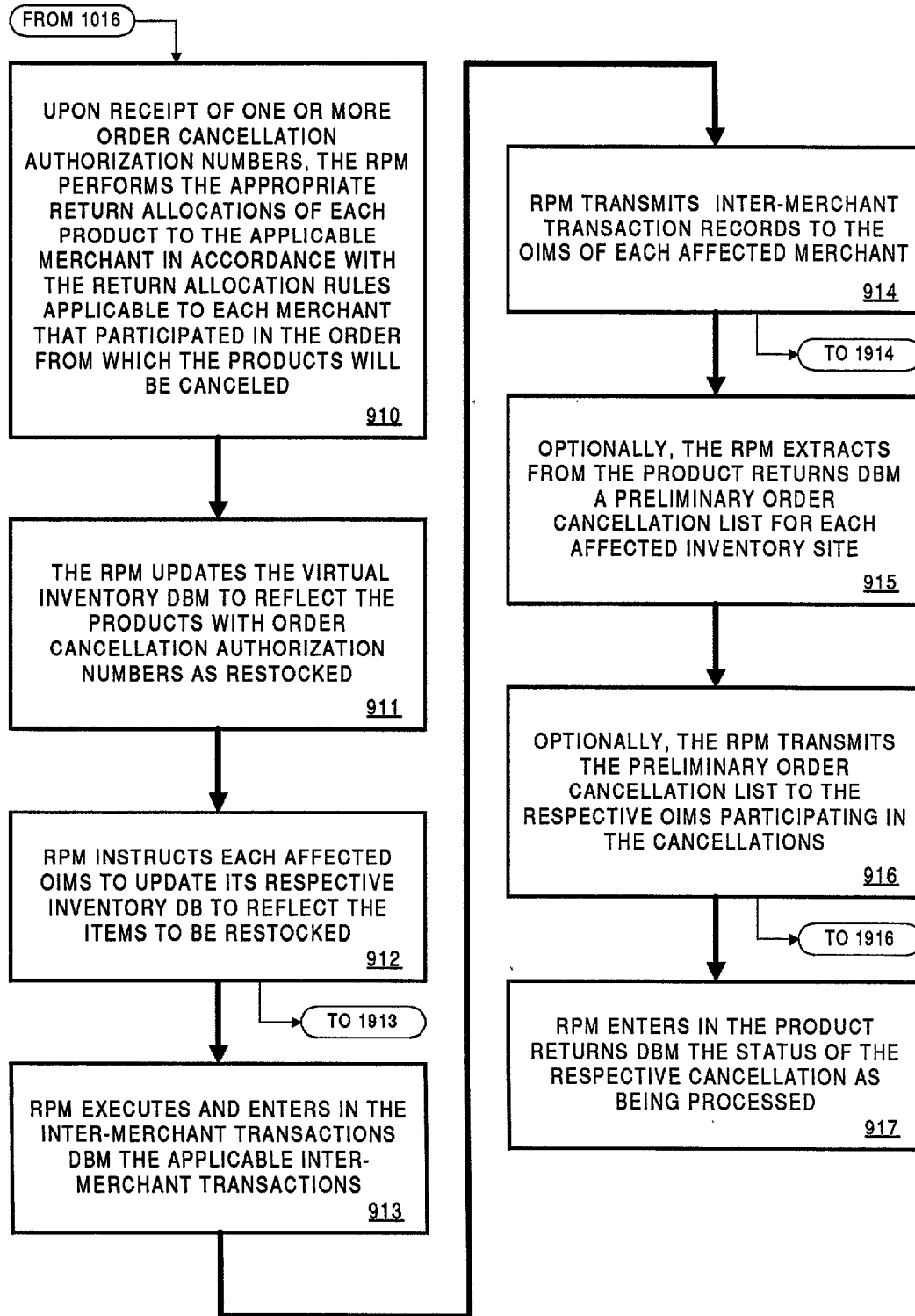


FIG. 9B

ORDER AGGREGATION MODULE (OAM) FLOW CHARTS

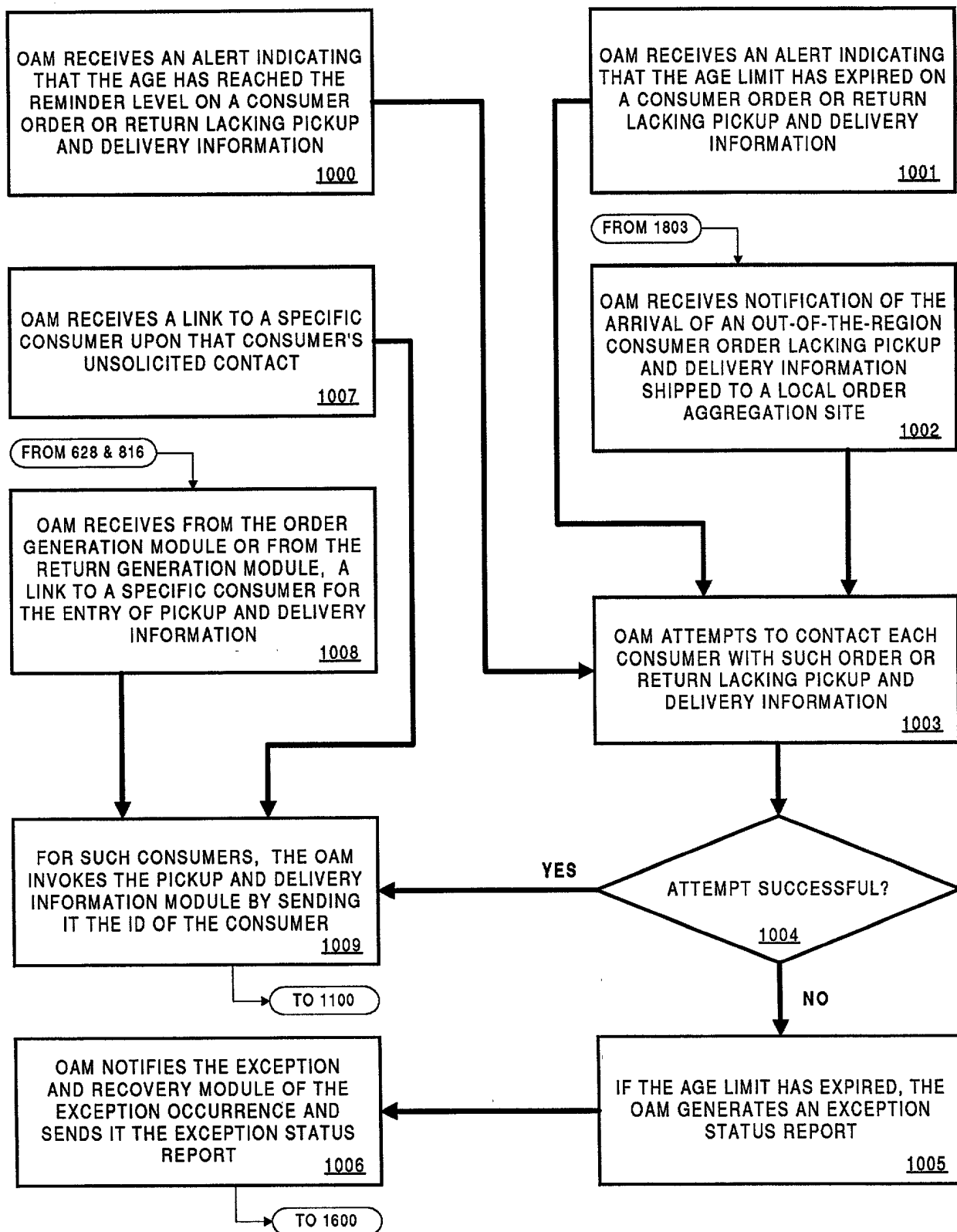


FIG. 10A

ORDER AGGREGATION MODULE (OAM) FLOW CHARTS

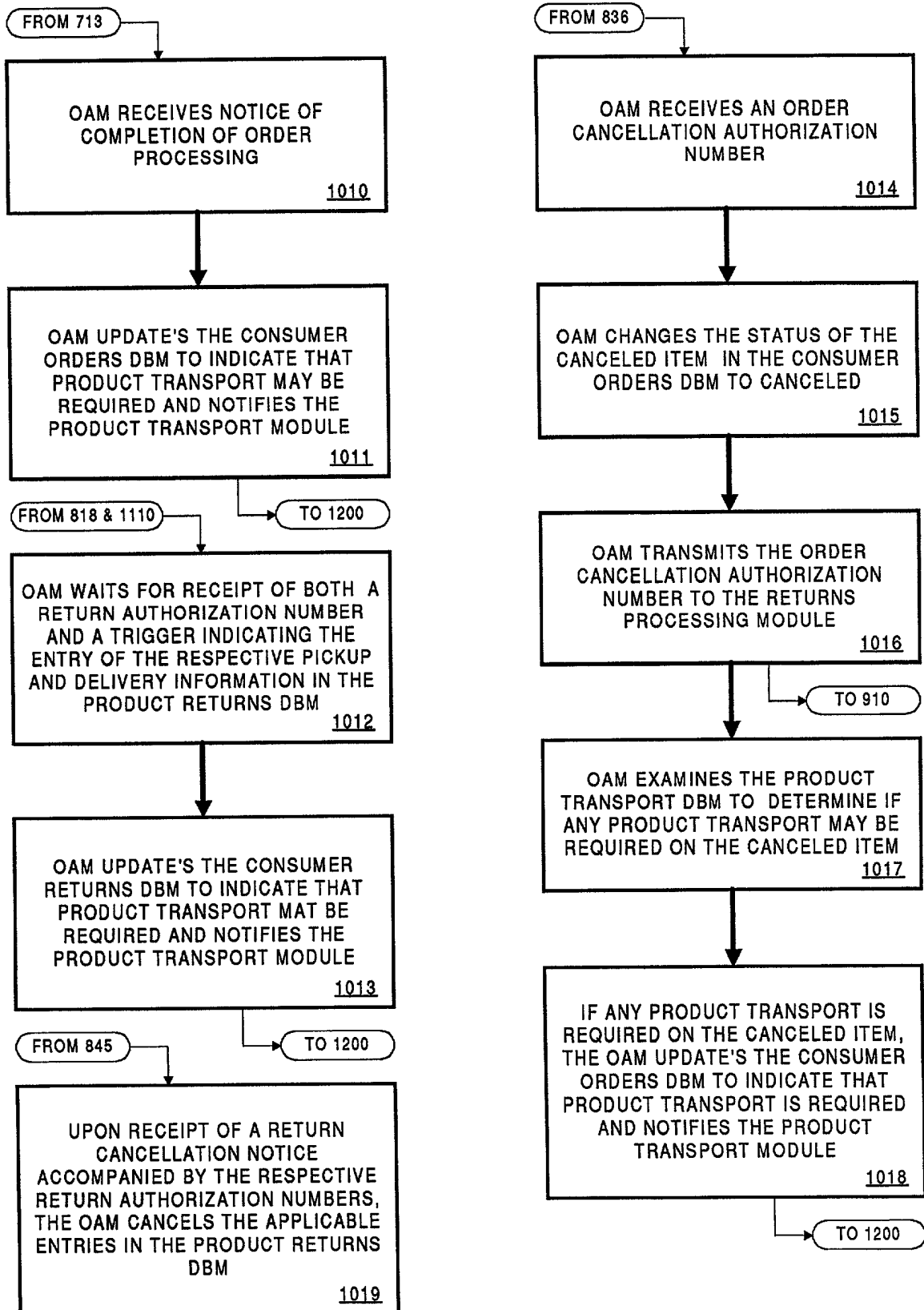


FIG. 10B

ORDER AGGREGATION MODULE (OAM) FLOW CHARTS

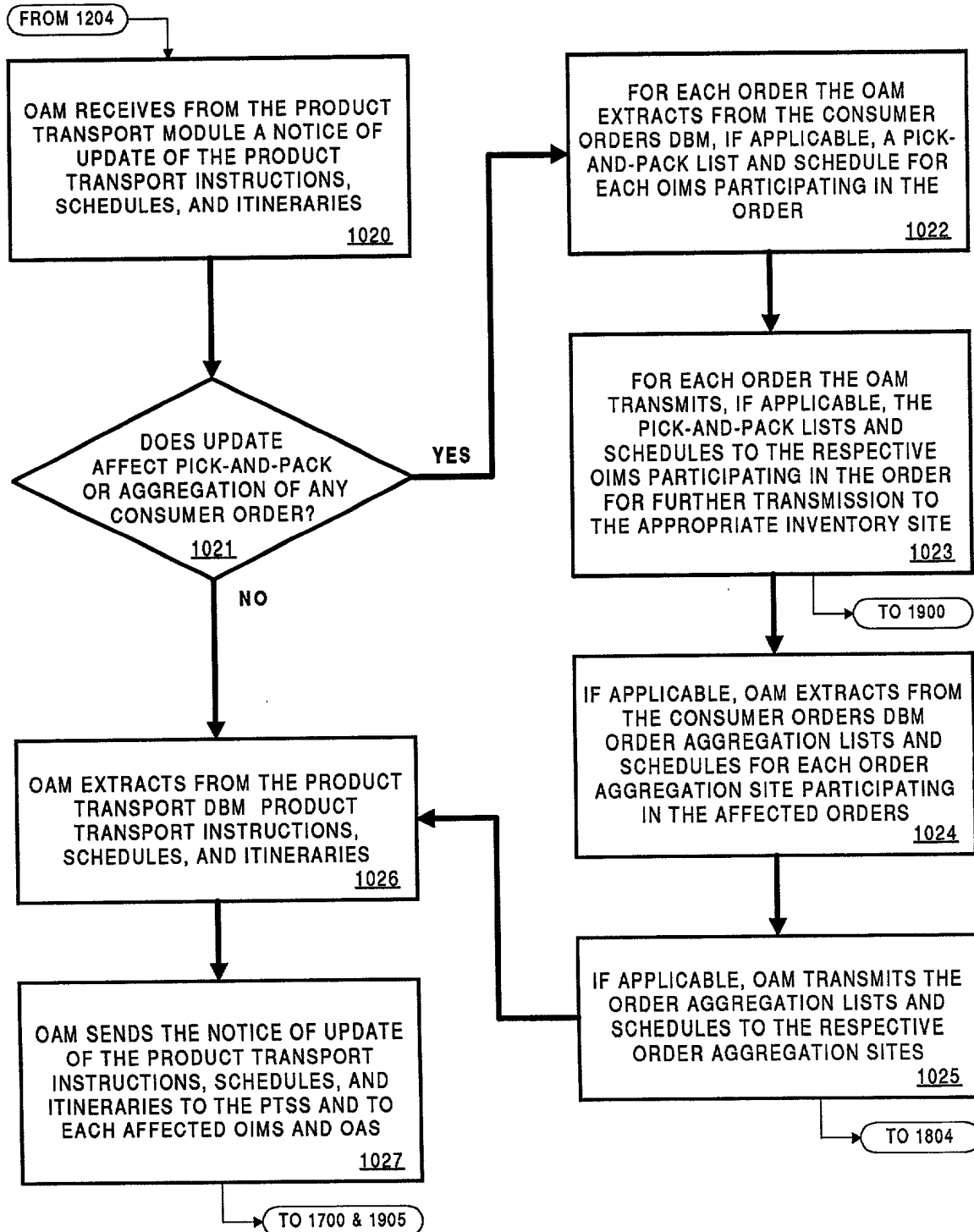


FIG. 10C

ORDER AGGREGATION MODULE (OAM) FLOW CHARTS

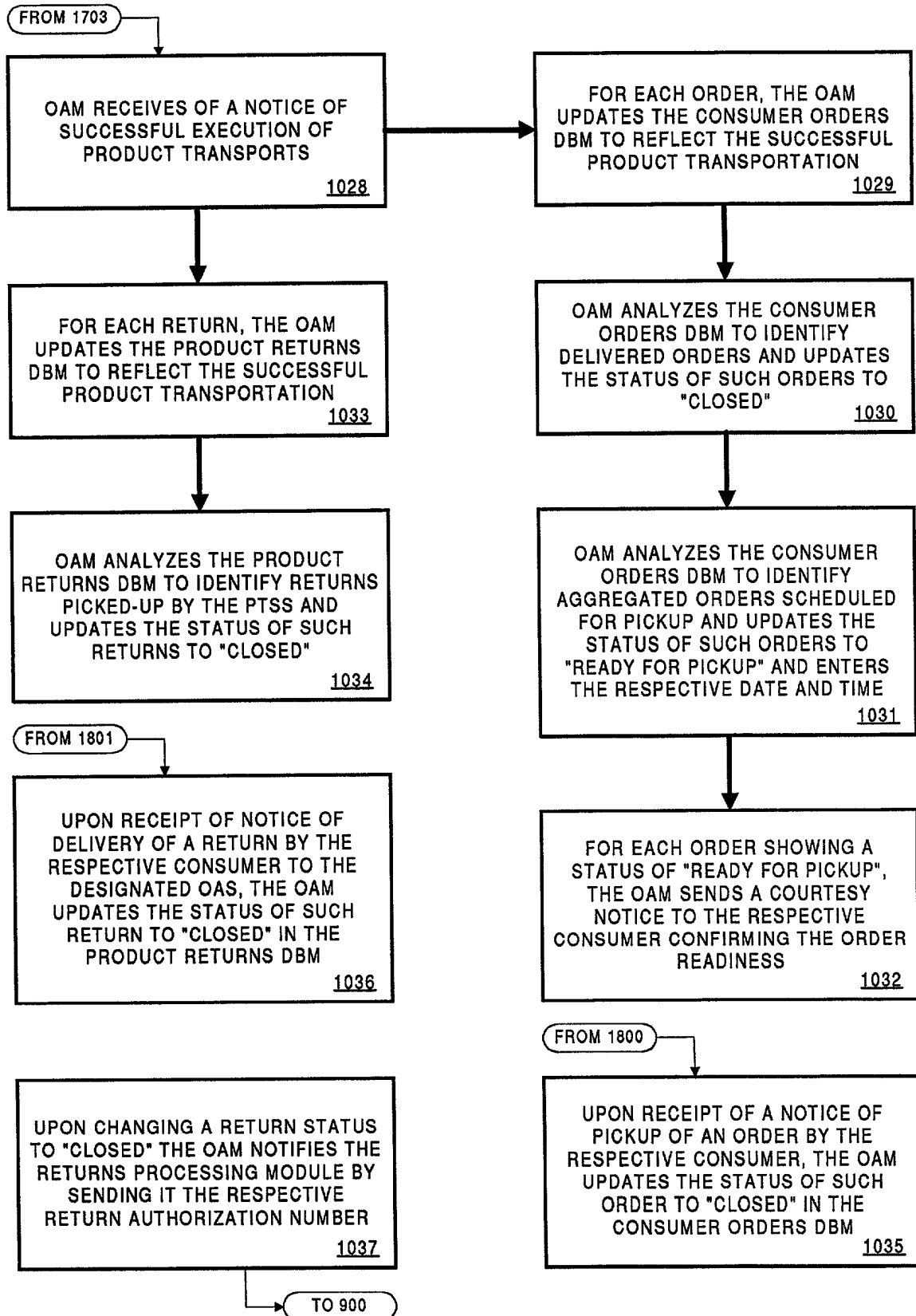


FIG. 10D

ORDER AGGREGATION MODULE (OAM) FLOW CHARTS

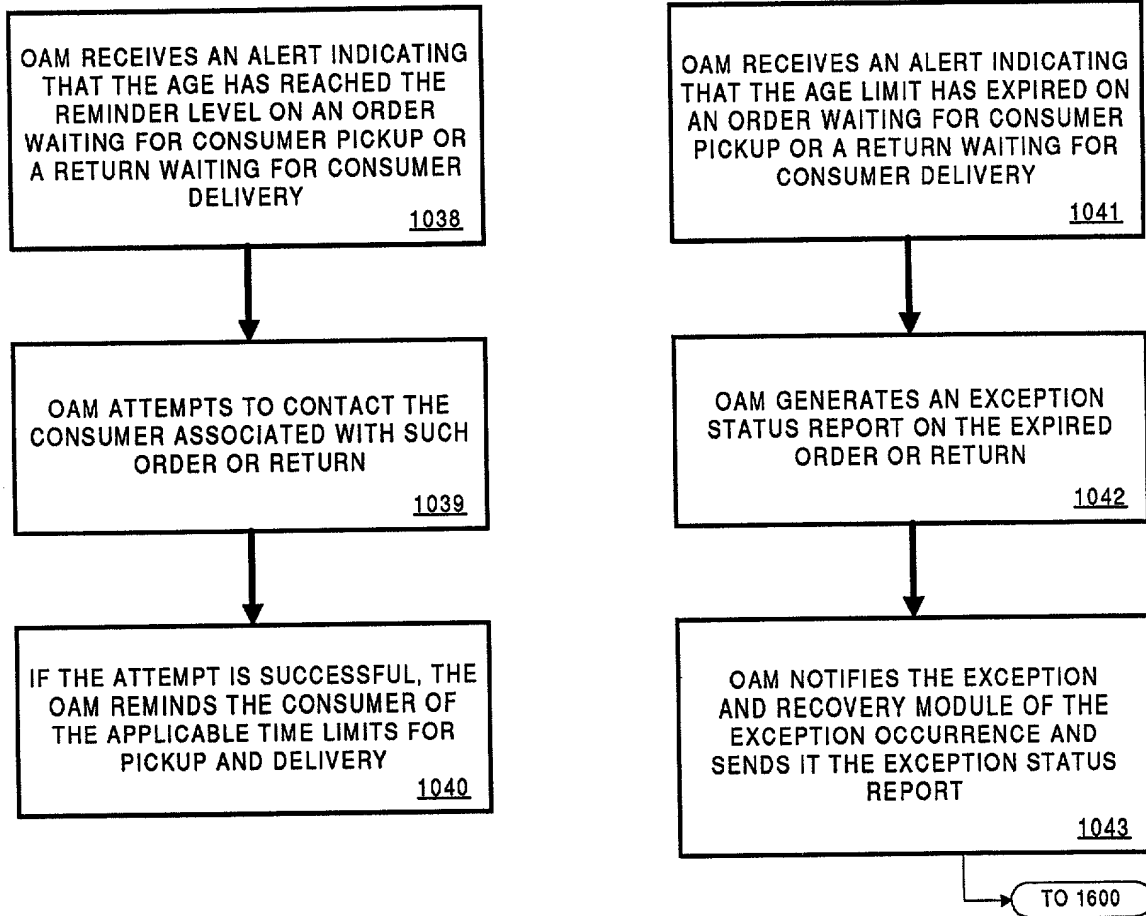


FIG. 10E

PICKUP AND DELIVERY INFORMATION MODULE (PDIM) FLOW CHART

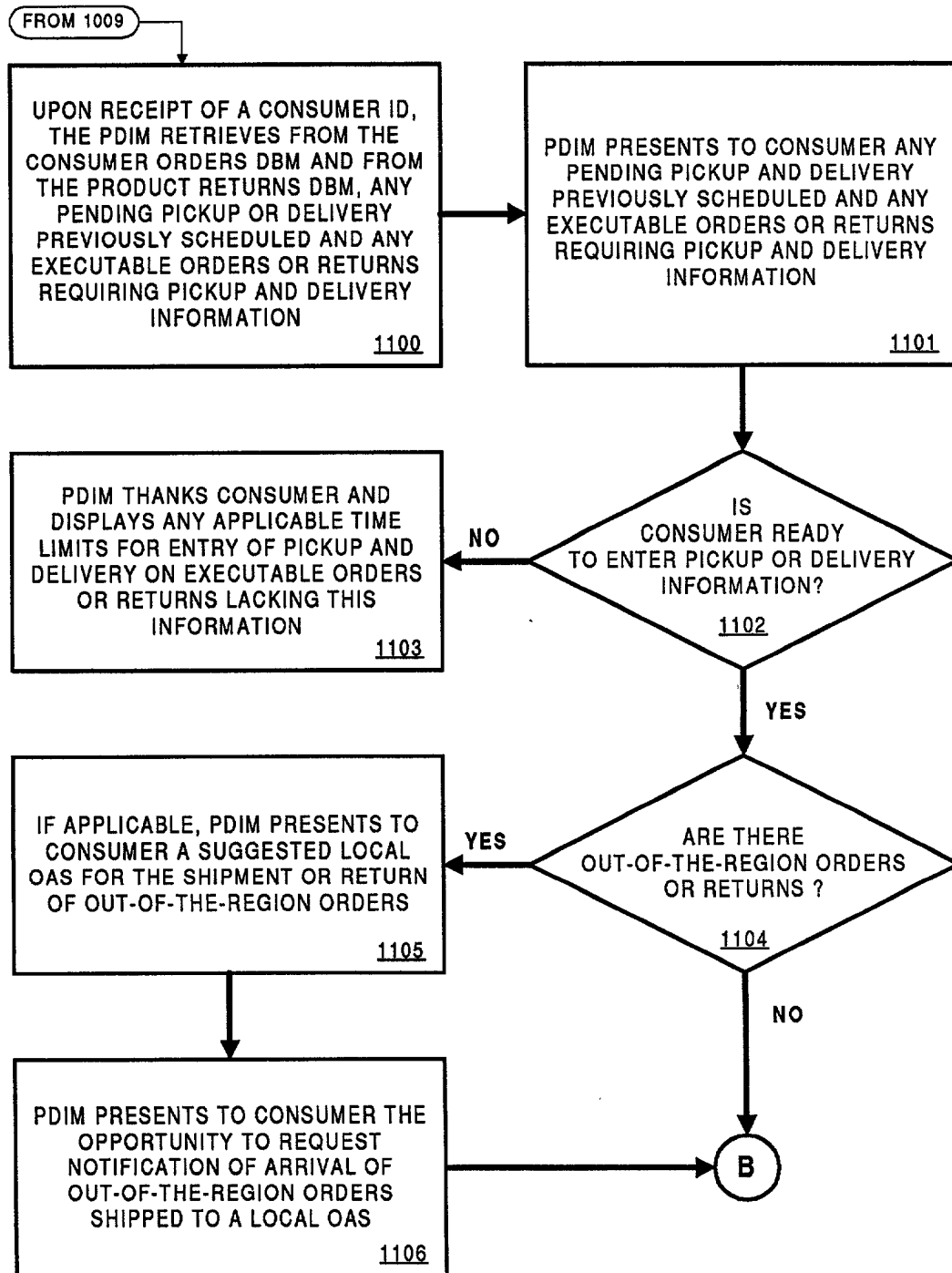


FIG. 11A

PICKUP AND DELIVERY INFORMATION MODULE (PDIM) FLOW CHART

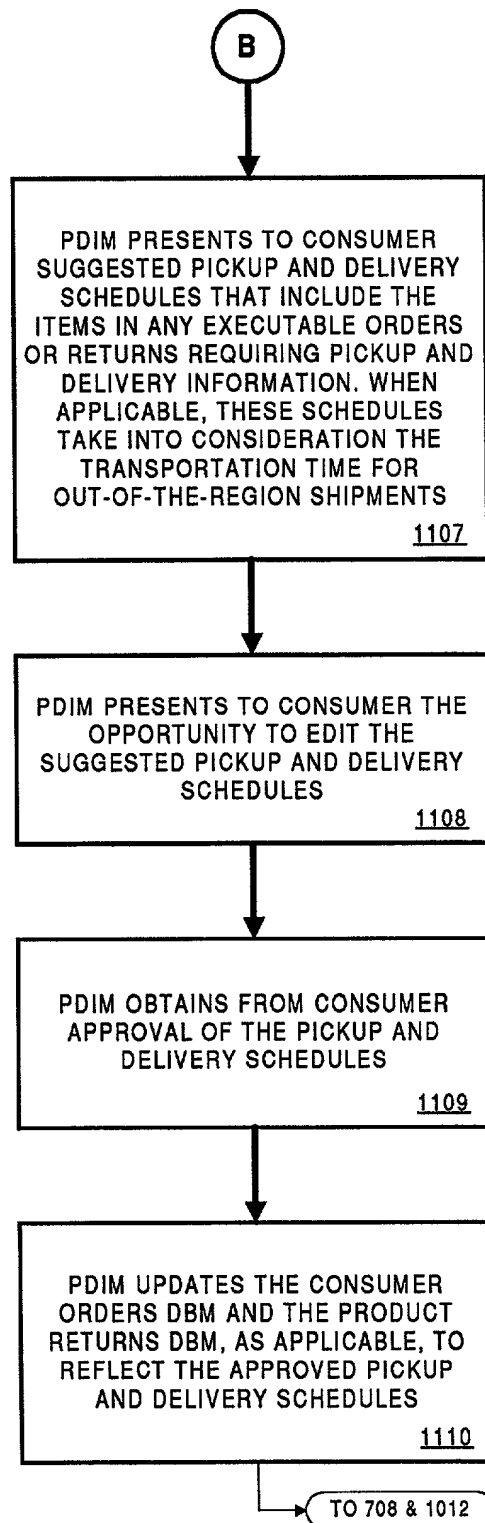


FIG. 11B

PRODUCT TRANSPORT MODULE (PTM) FLOW CHART

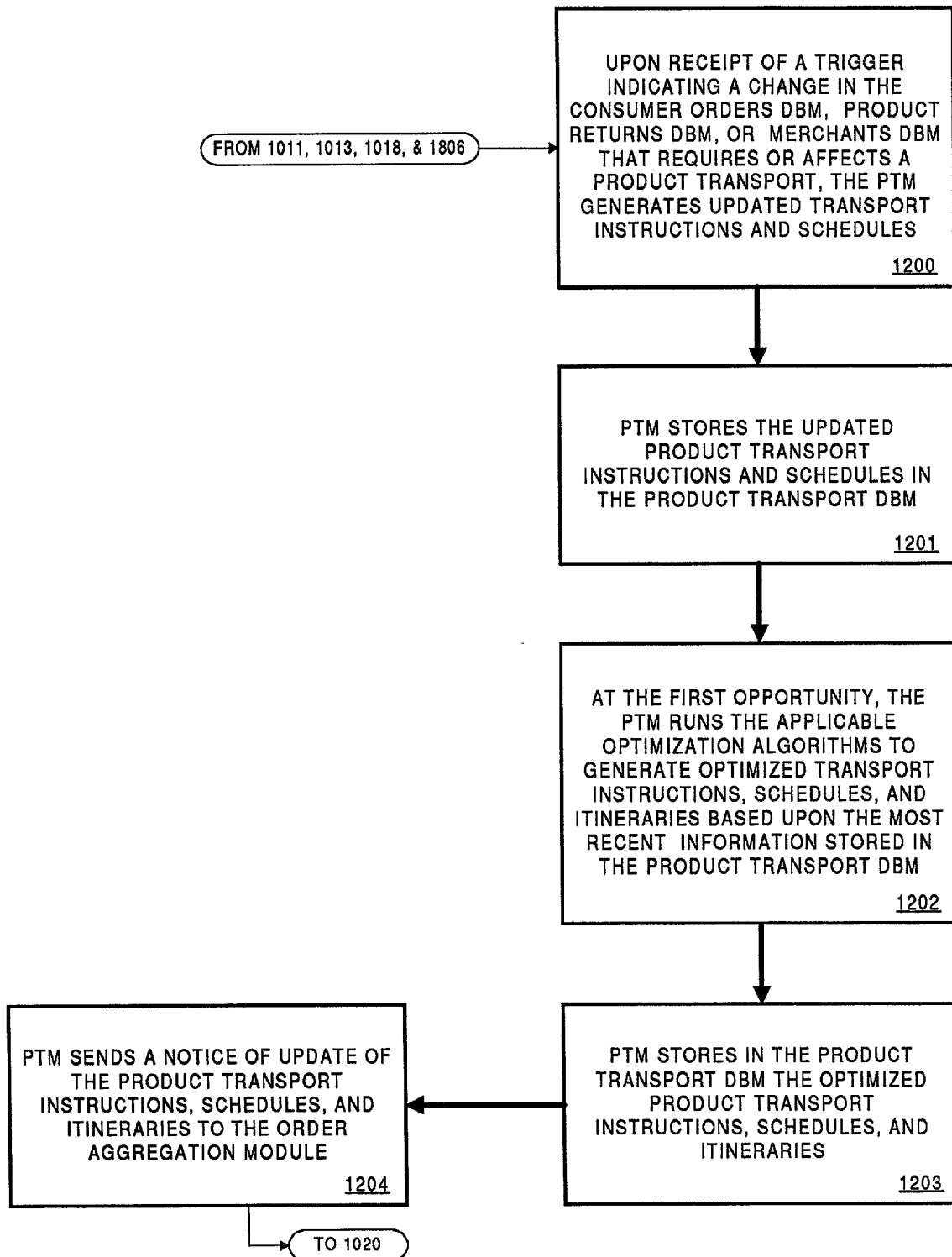


FIG. 12

CONFIGURATION DIAGRAM OF CUSTOMER SERVICE MODULE (CSM)

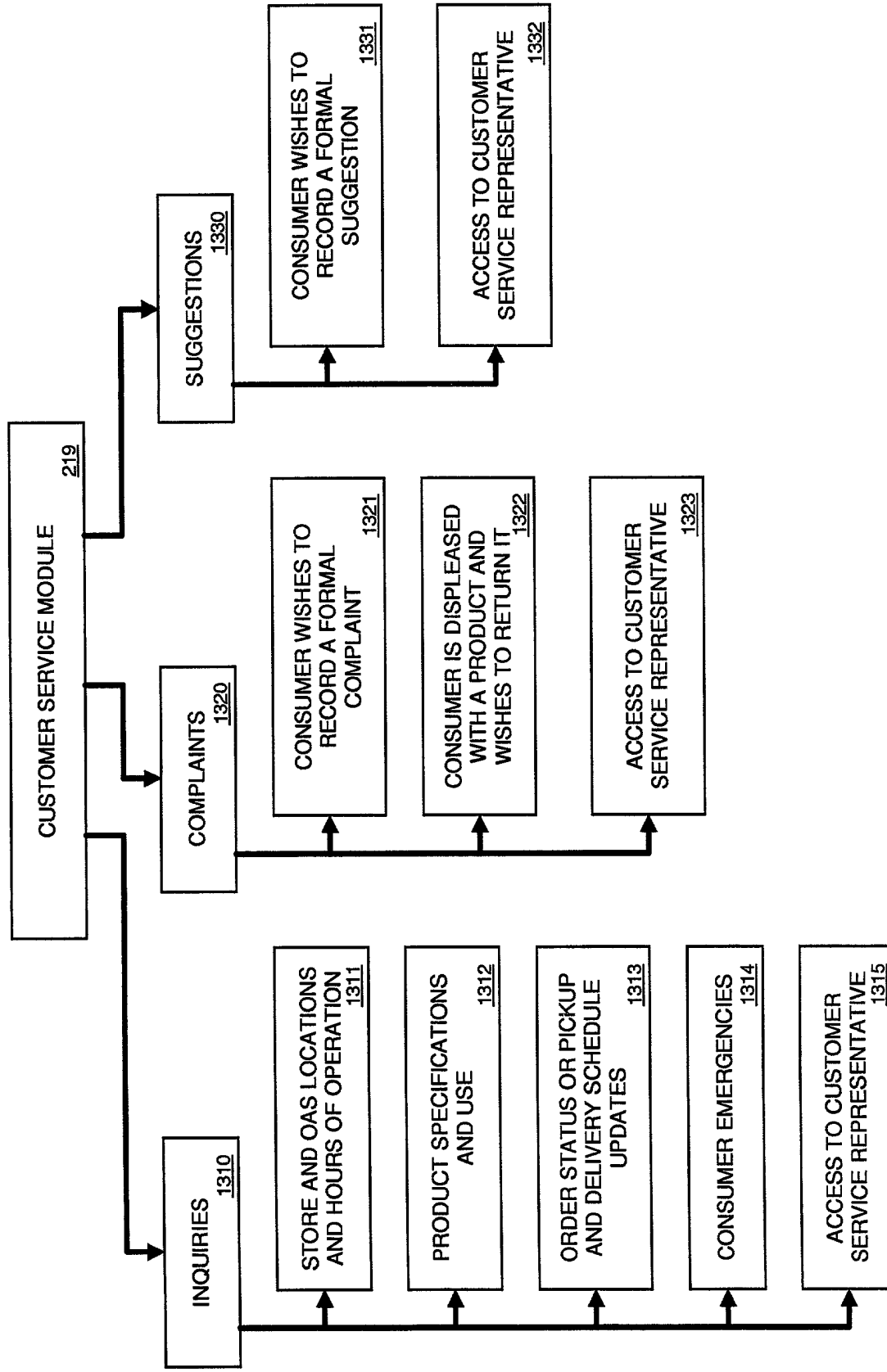


FIG. 13A

SCHEDULING PROCESS FOR CUSTOMER SERVICE MODULE (CSM)

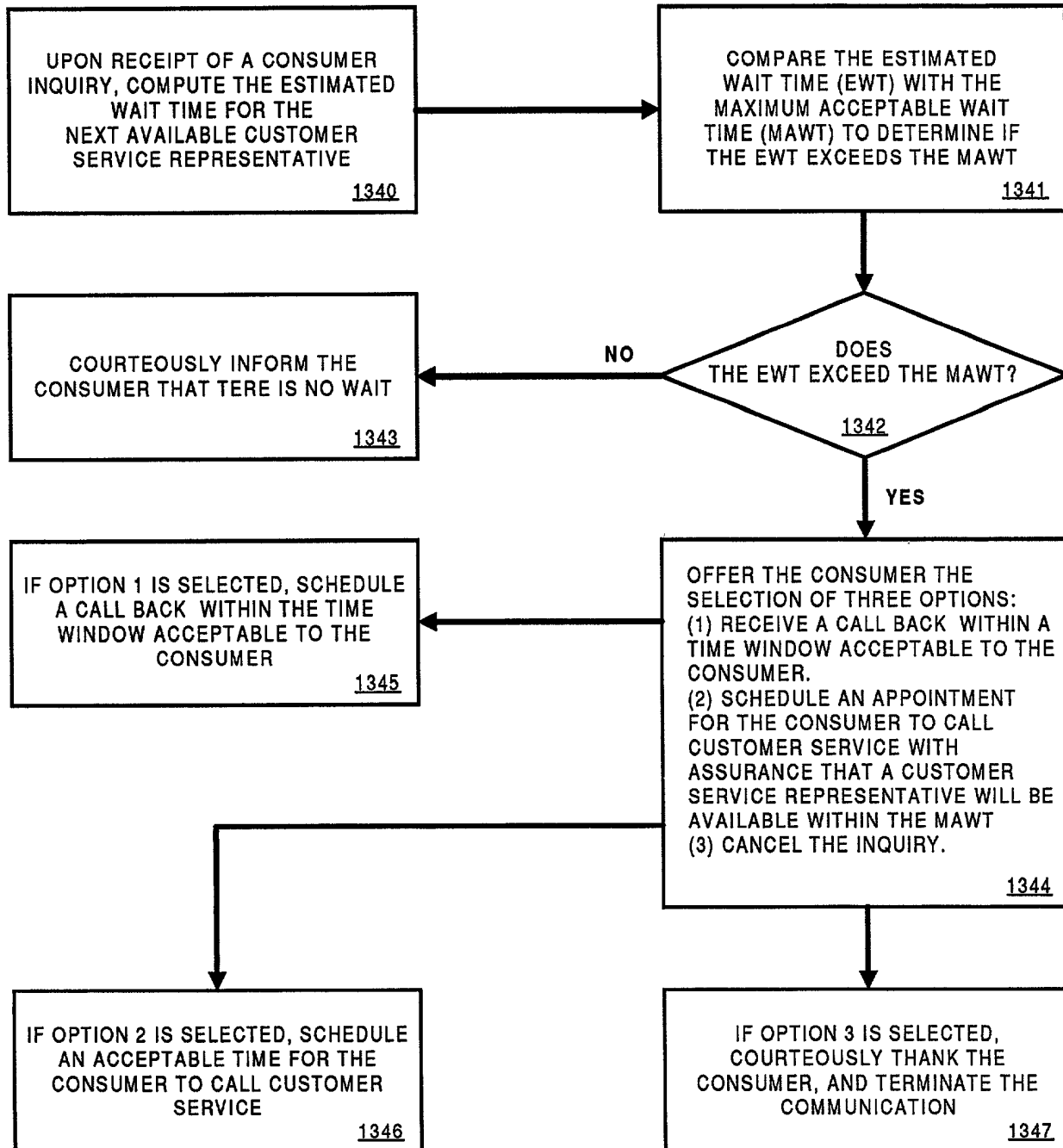


FIG. 13B

CONFIGURATION DIAGRAM OF STATISTICAL ANALYSIS MODULE (SAM)

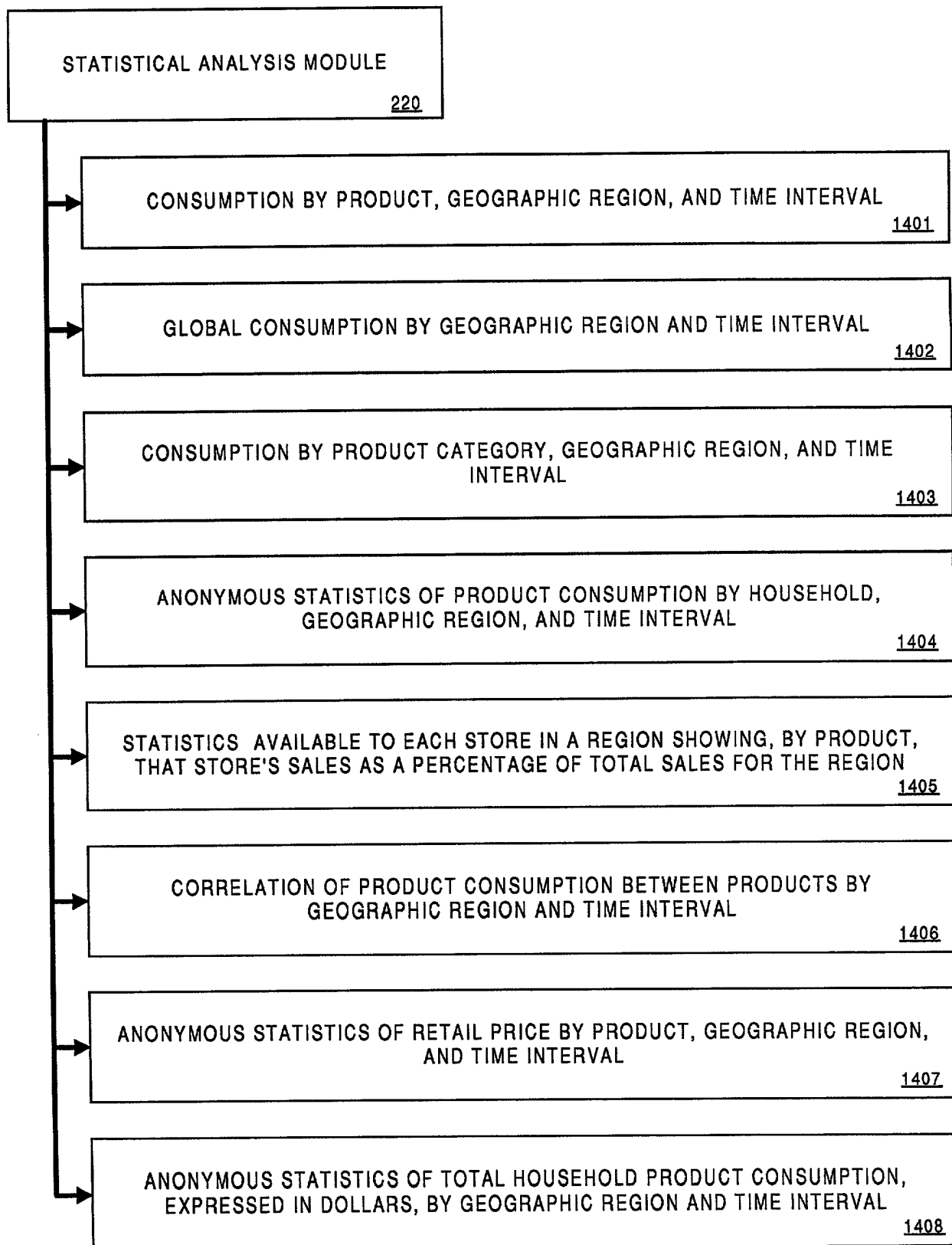


FIG. 14

CONFIGURATION DIAGRAM OF ACCOUNTING & BILLING MODULE (ABM)

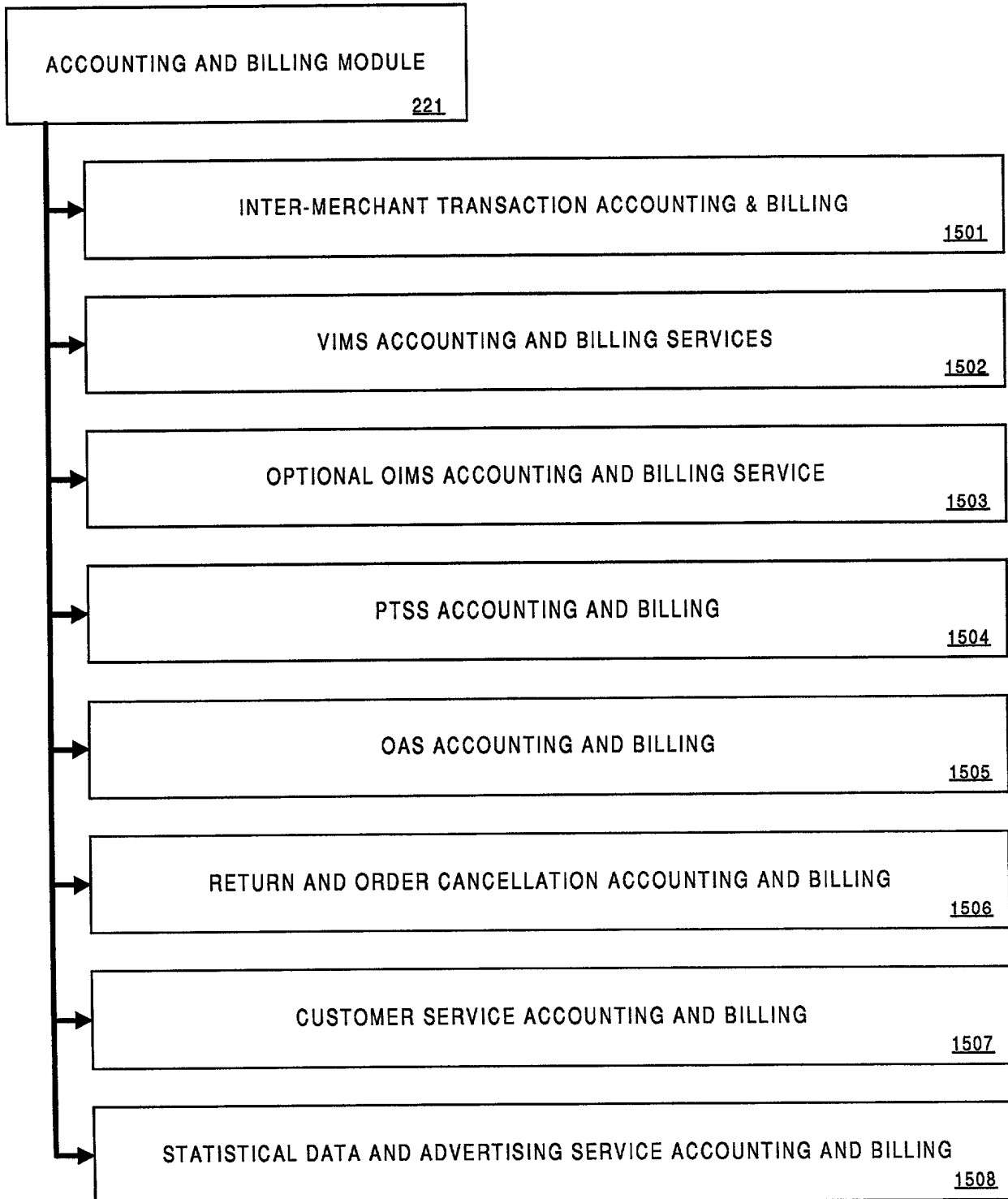


FIG. 15

EXCEPTION AND RECOVERY MODULE (ERM) FLOW CHARTS

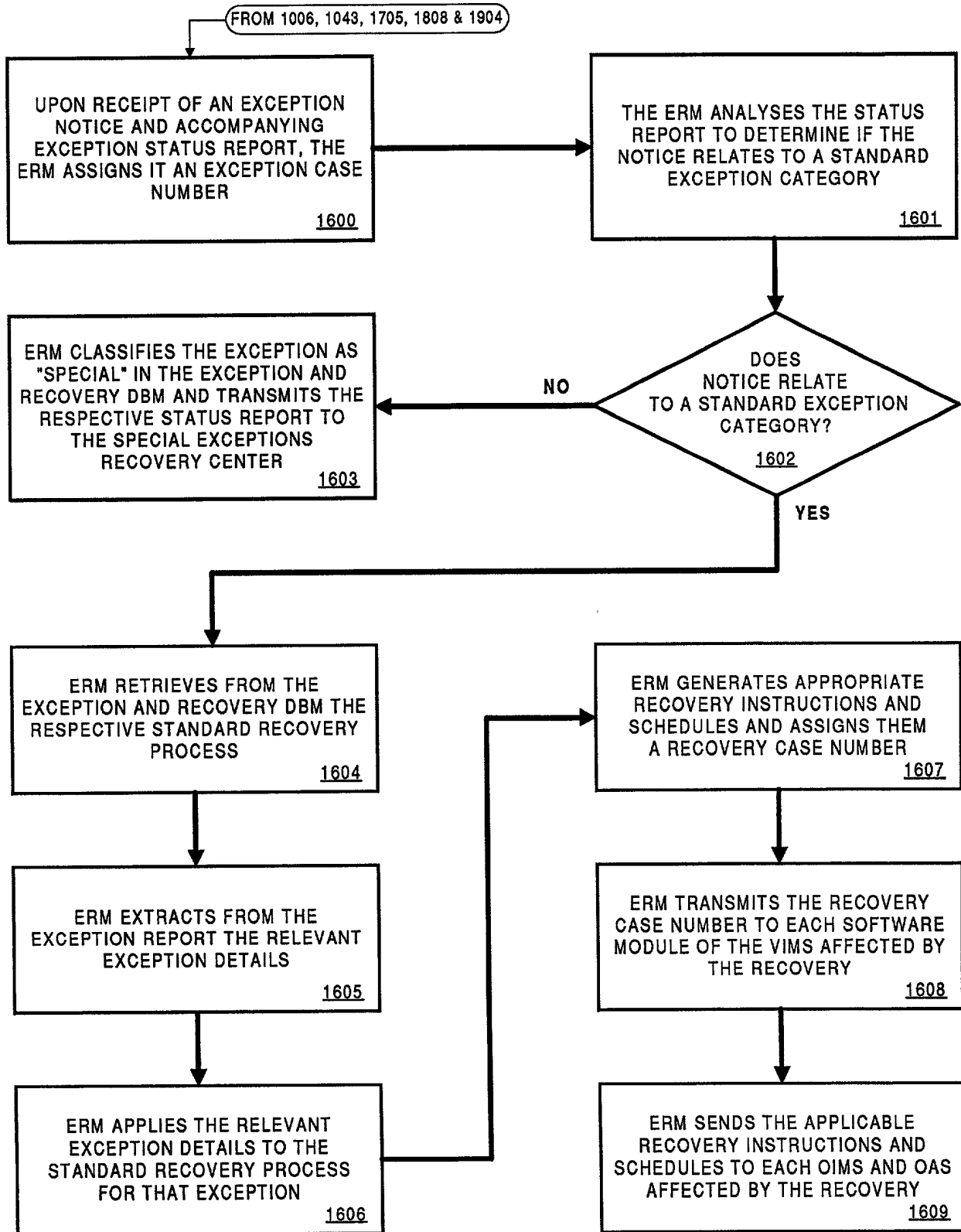


FIG. 16A

EXCEPTION AND RECOVERY MODULE (ERM) FLOW CHARTS

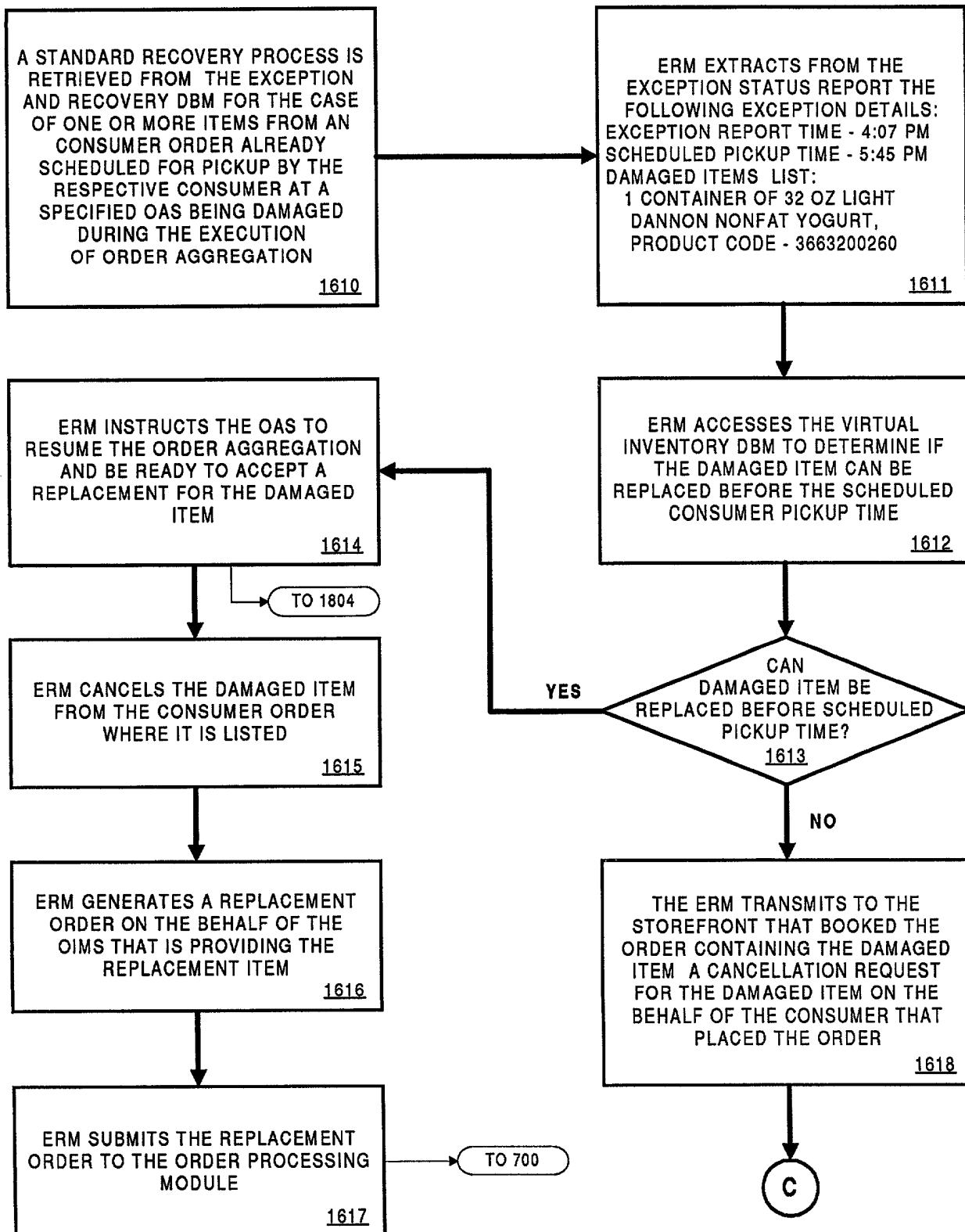


FIG. 16B

EXCEPTION AND RECOVERY MODULE (ERM) FLOW CHARTS

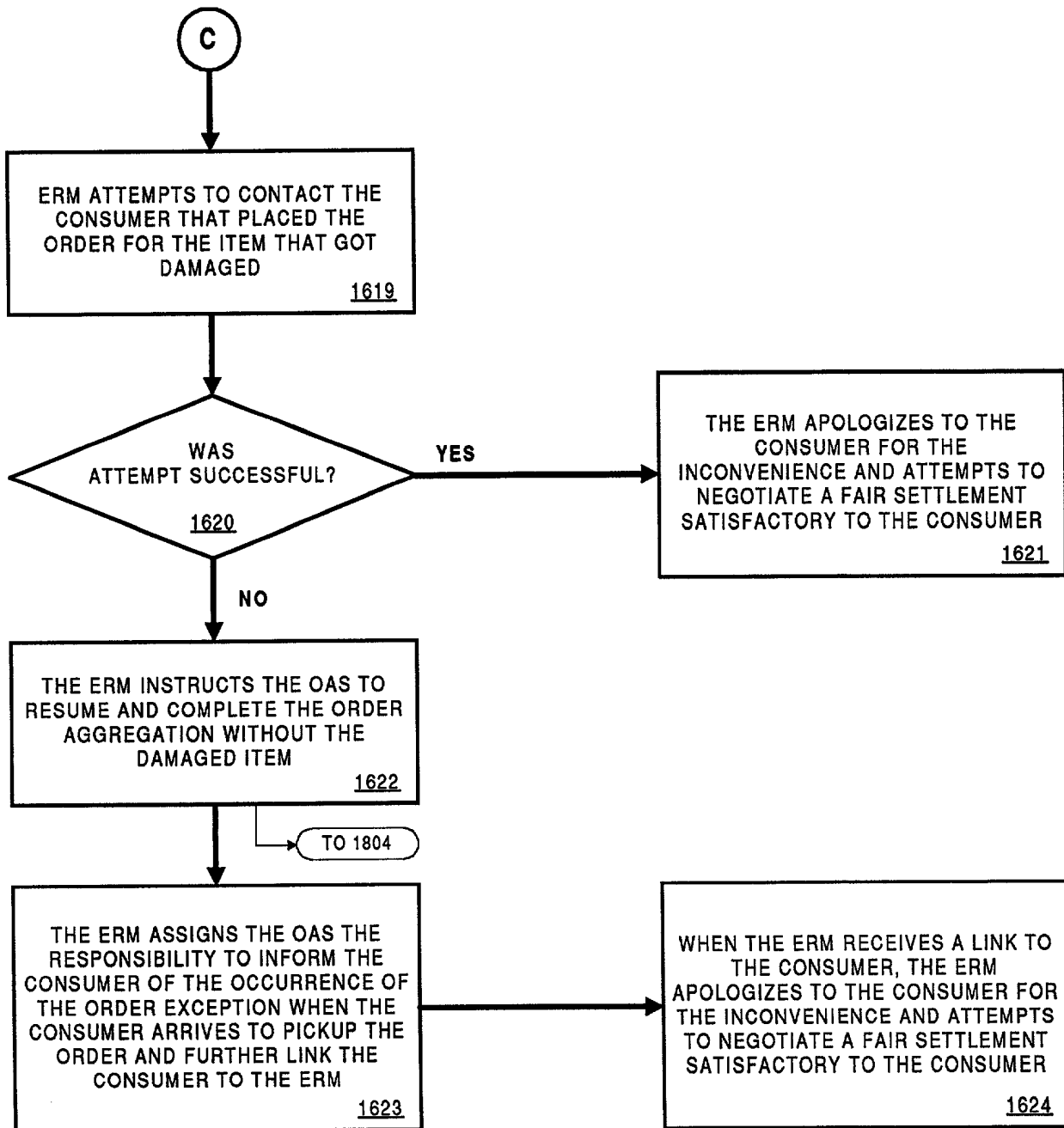


FIG. 16C

PRODUCT TRANSPORT SUPPORT SERVICE (PTSS) FLOW CHART

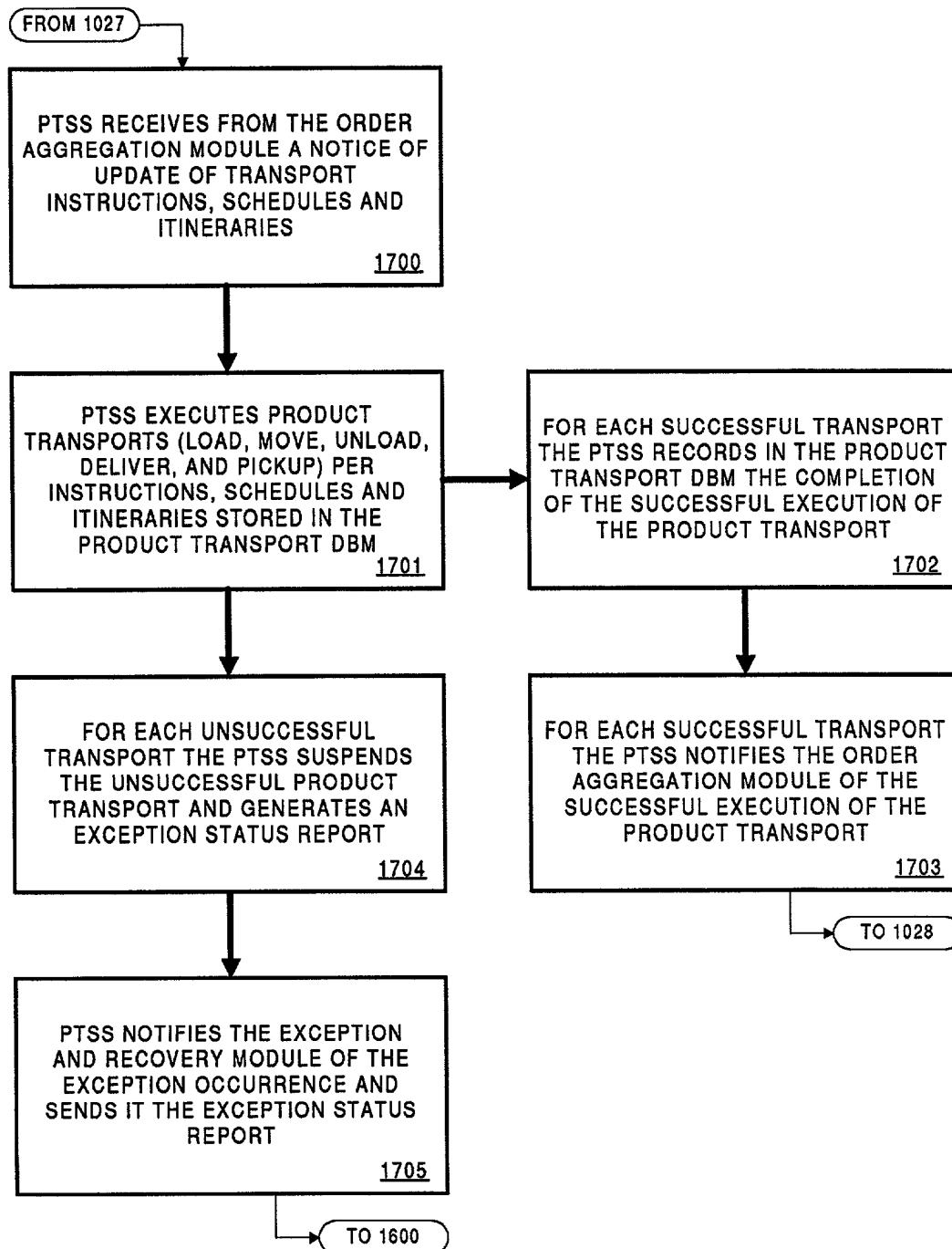


FIG. 17

ORDER AGGREGATION SITE (OAS) FLOW CHARTS

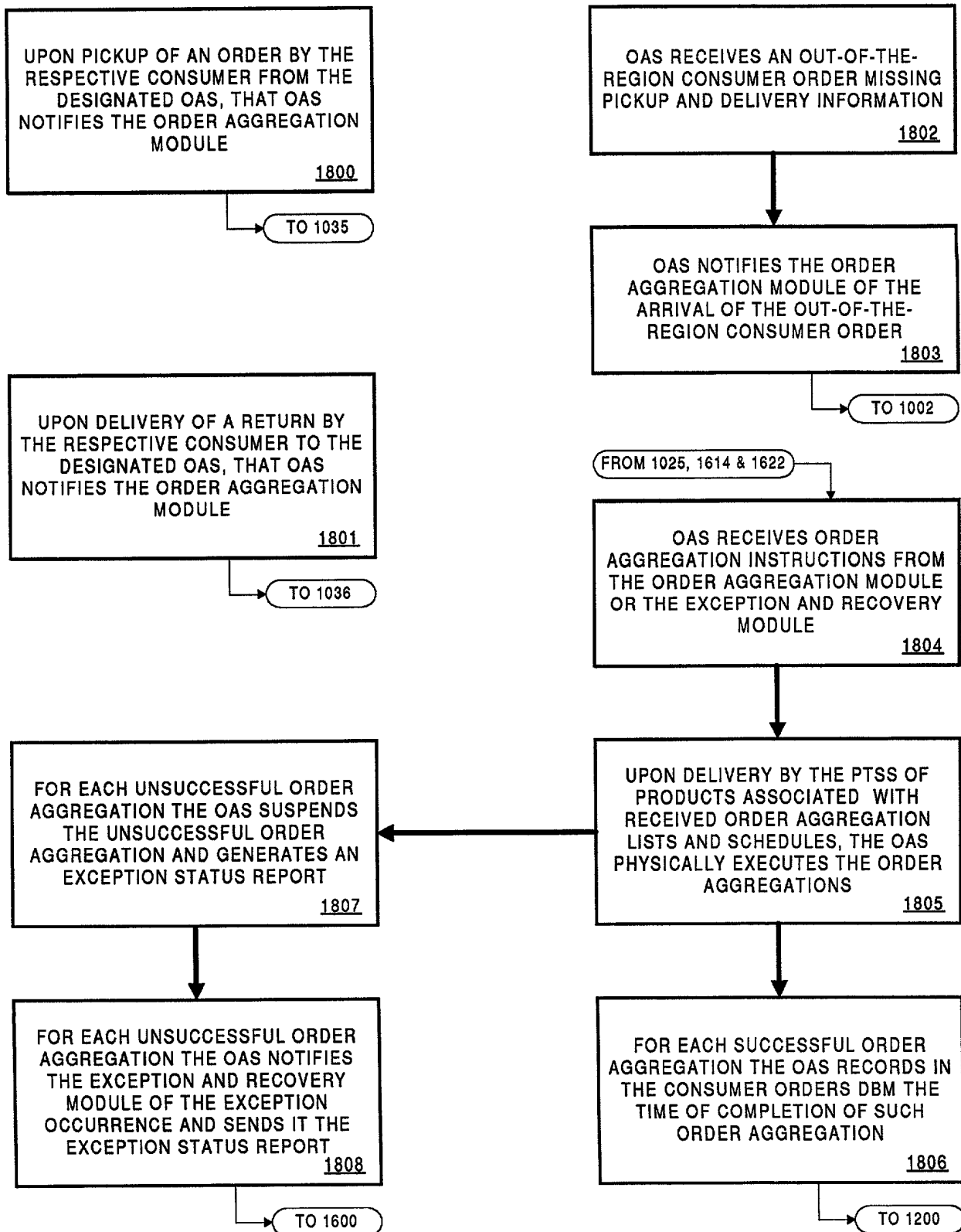


FIG. 18

ORDER AND INVENTORY MANAGEMENT SYSTEM (OIMS) FLOW CHARTS

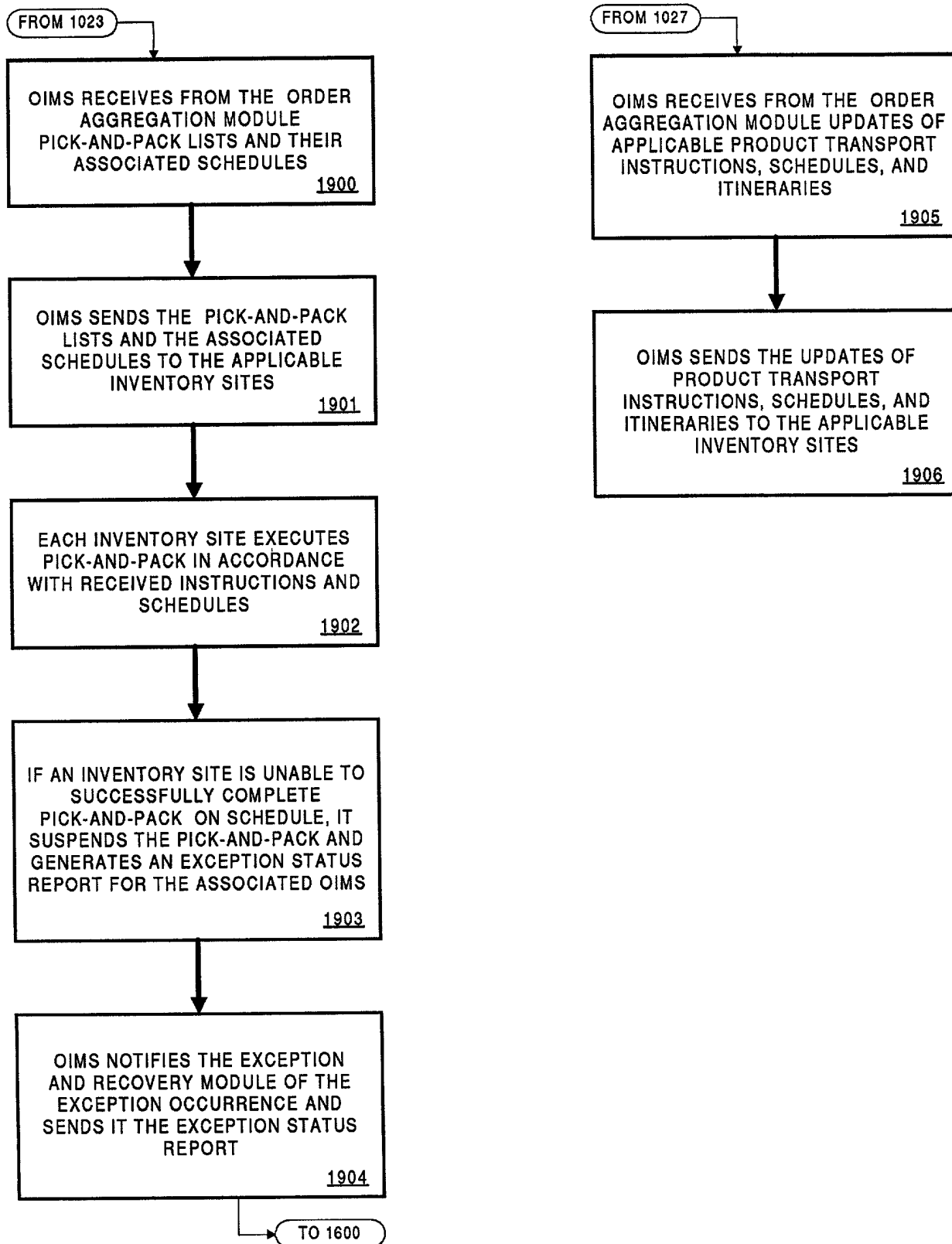


FIG. 19A

ORDER AND INVENTORY MANAGEMENT SYSTEM (OIMS) FLOW CHARTS

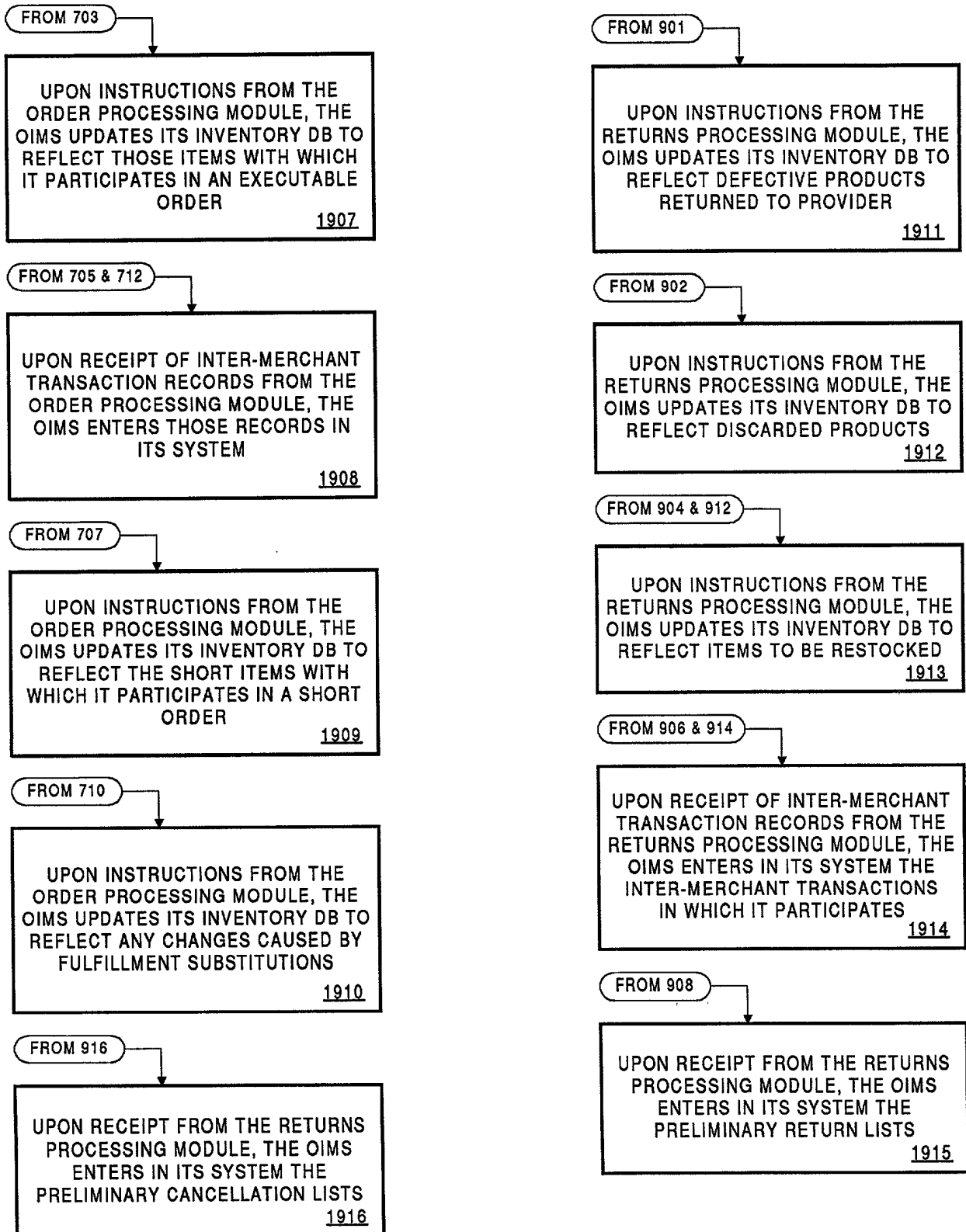


FIG. 19B

DIAGRAM OF EXEMPLARY SYSTEM IMPLEMENTATION

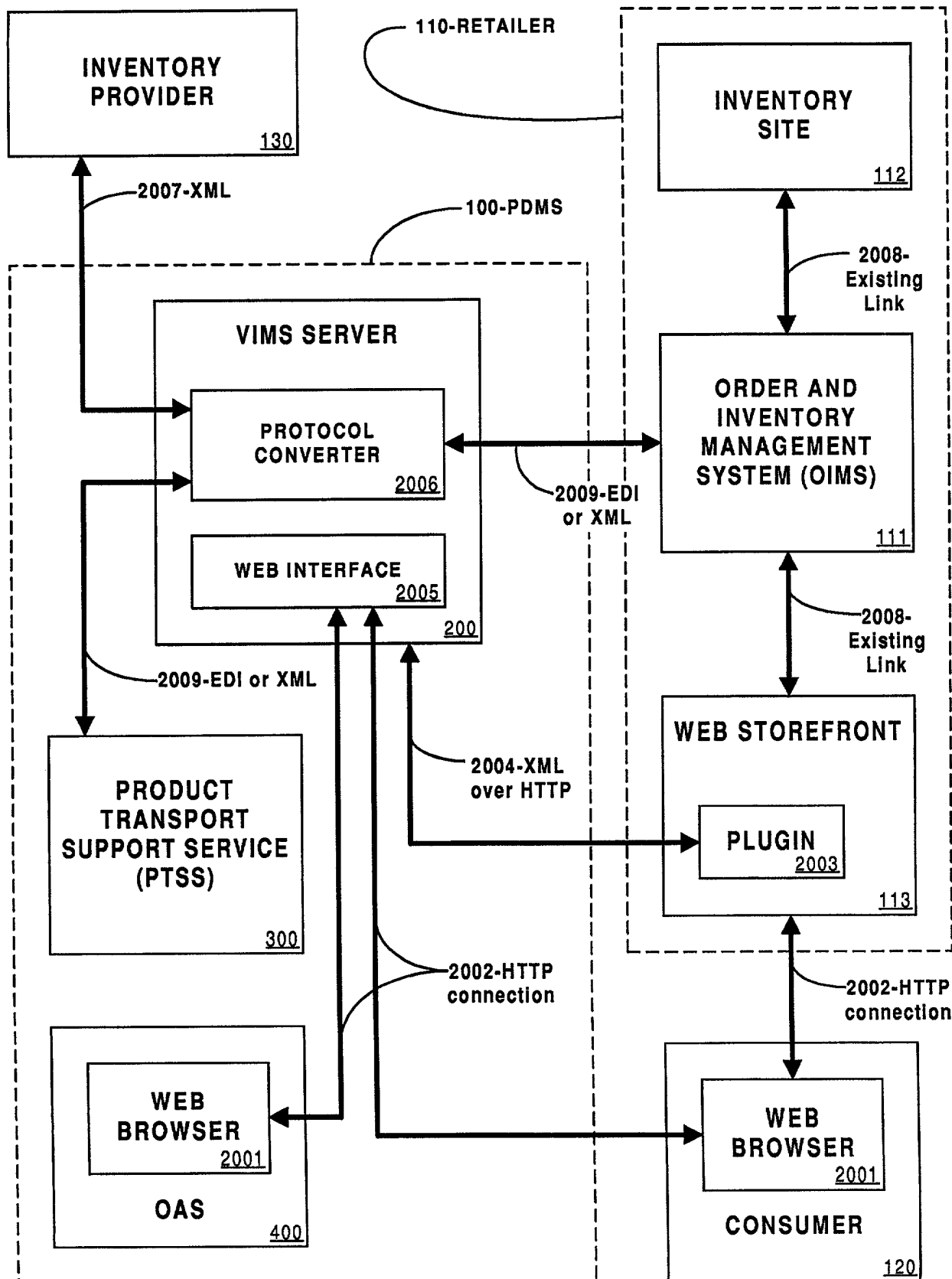


FIG. 20

COLLABORATIVE INVENTORY SHARING METHOD

2100 - METHOD

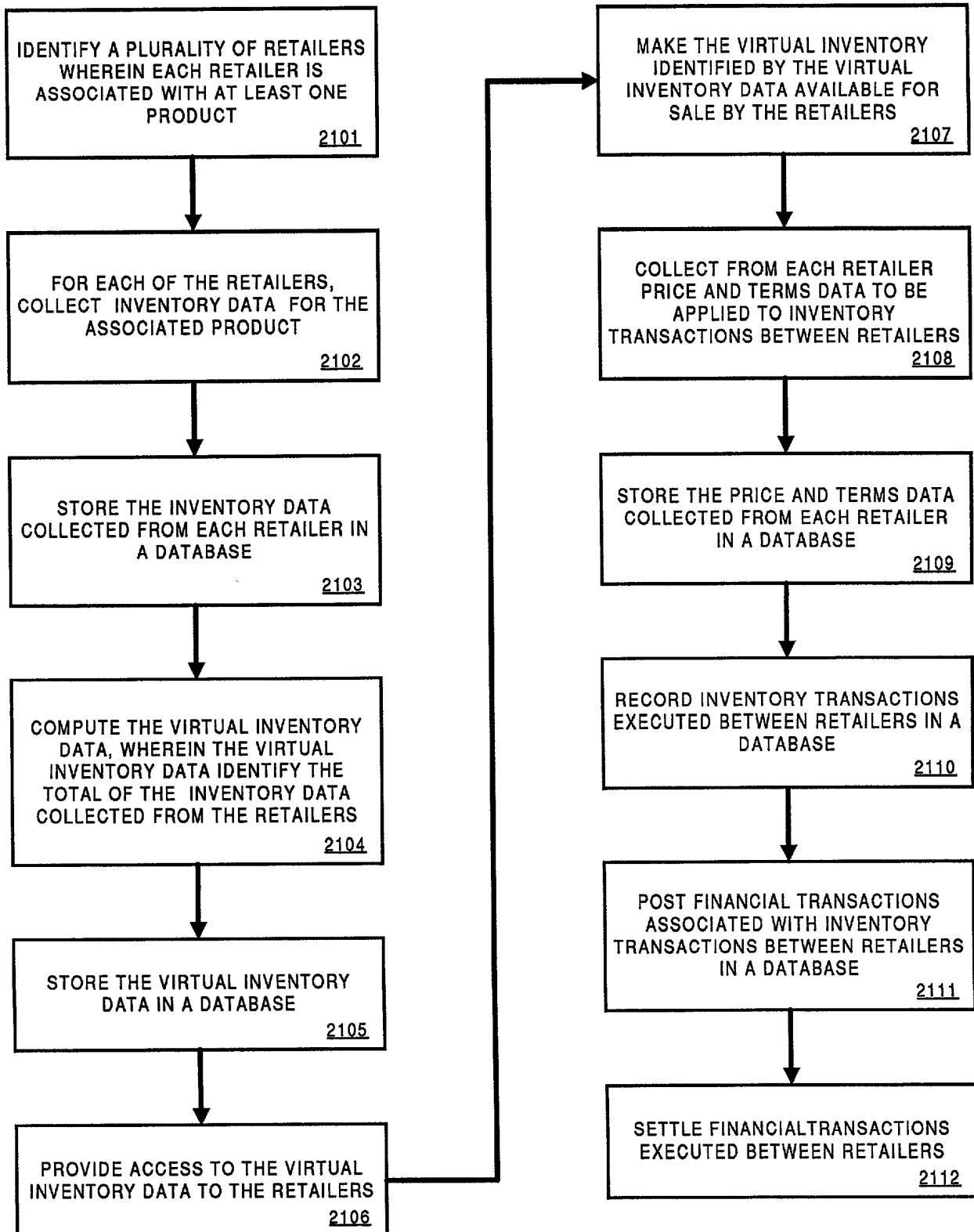


FIG. 21